ORCHIDS PLUS V. 1.0

USER MANUAL

This document provides information about installation, licensing and using the application. Details are also provided about the digitally delivered update capabilities that provide you with new images, data, fixes and features as they become available.

Online Info / Videos: http://www.aos.org/opinfo **Support Email:** support@aos.org

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ORCHIDS PLUS OVERVIEW

Background Information

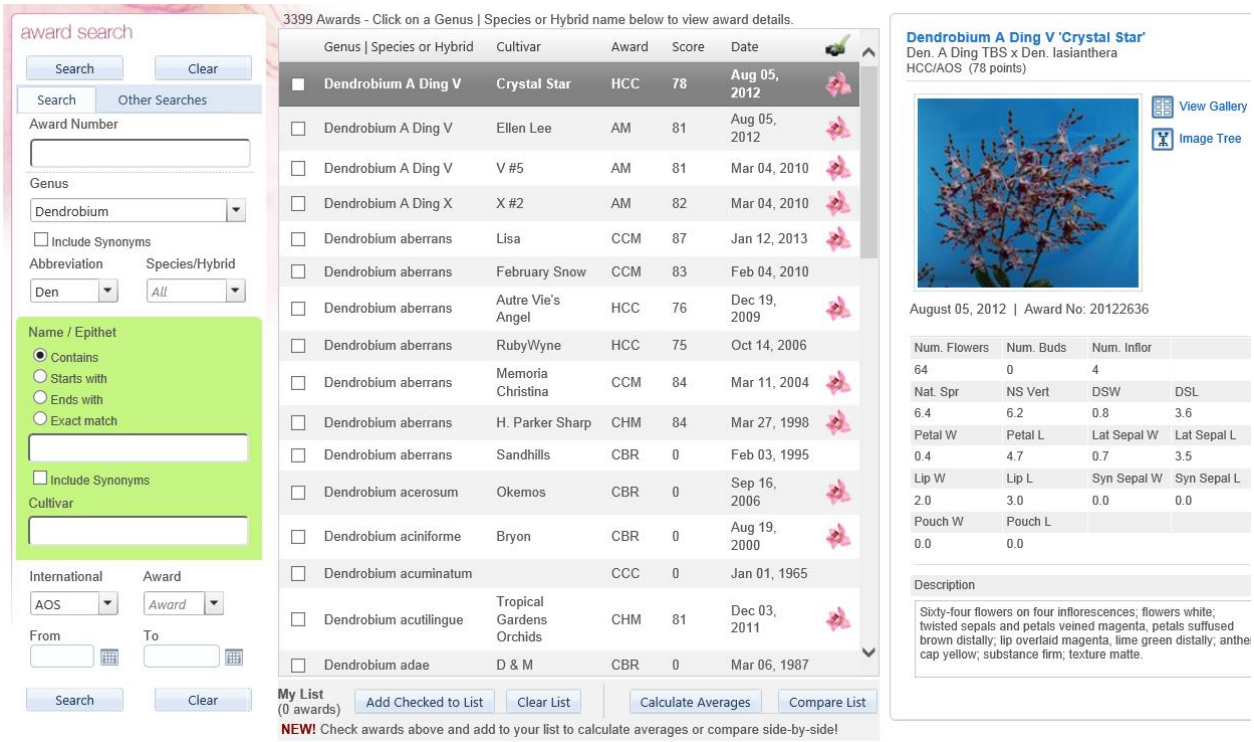
Orchids Plus has been available online within the American Orchid Society website for a few years. The goal of the software program was to put the same information, and roughly the same look and feel in the hands of users with or without an Internet connection.

We often refer to the web version as Orchids Plus “online” and the software version as Orchids Plus “offline”.

We wanted to keep program features between the website and software in sync, but in some ways each one has unique strengths.

Orchids Plus “Online” (website) Awards Search Example

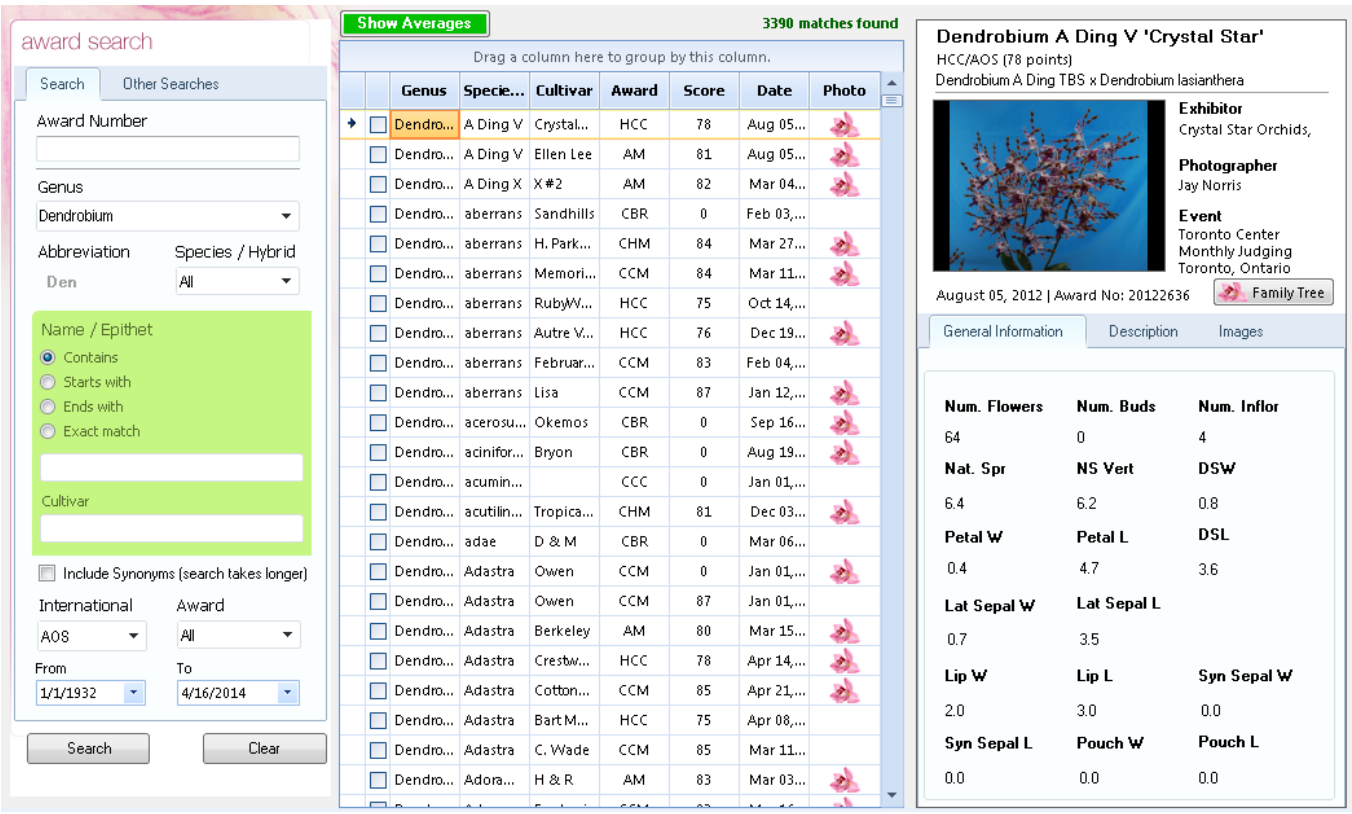
Here is what the “Awards Search” looks like online (http://www.aos.org/aqplus/searchawards.aspx):



There are some minor differences between the online and offline versions, but the data is the same for both.

See the offline (software) version of the same search on the following page.

Orchids Plus “Offline” (software) Awards Search Example



Primary Features

- All AOS awards since 1932 through March 2014 (with update capabilities to stay current)
- Over 67,000 award images
- Award searches by numerous criteria including award number, genus, name, cultivar, award class, date range, exhibitor, event, event location, center or latest awards
- RHS hybrid data with typical updates a few times per year (under license from the RHS)
- WCSPF species data with typical updates a few times per year (under license from Royal Botanic Gardens, Kew)
- Orchids Search (searches RHS and WCSPF data simultaneously) with the ability to search by genus, name, species/hybrid/all, registrant surname and registration date range
- List of all genera with pronunciation guide for genus and make-up of hybrid
- Hybrid parent search
- Grex and progeny searches
- Synonym search
- Image search by genus and species/hybrid or by photographer
- Full family trees with award photos where applicable
- Judging handbook, training aids manual, style book and AOS list of judges
- Species Identification Task Force forms
- AOS specialty awards
- Digitally delivered software, data and image updates and more

INSTALLATION

Installing Orchids Plus

AUTORUN (AUTOMATIC LOADING OF DVD MENU)

When you insert the DVD, the Orchids Plus DVD Menu will appear on some computers. It looks like the following.

Simply click “Install Orchids Plus” to start the installation wizard.

If the installation wizard does not begin within 60 seconds, please try turning off your antivirus software and try again.

LOADING THE DVD MENU MANUALLY

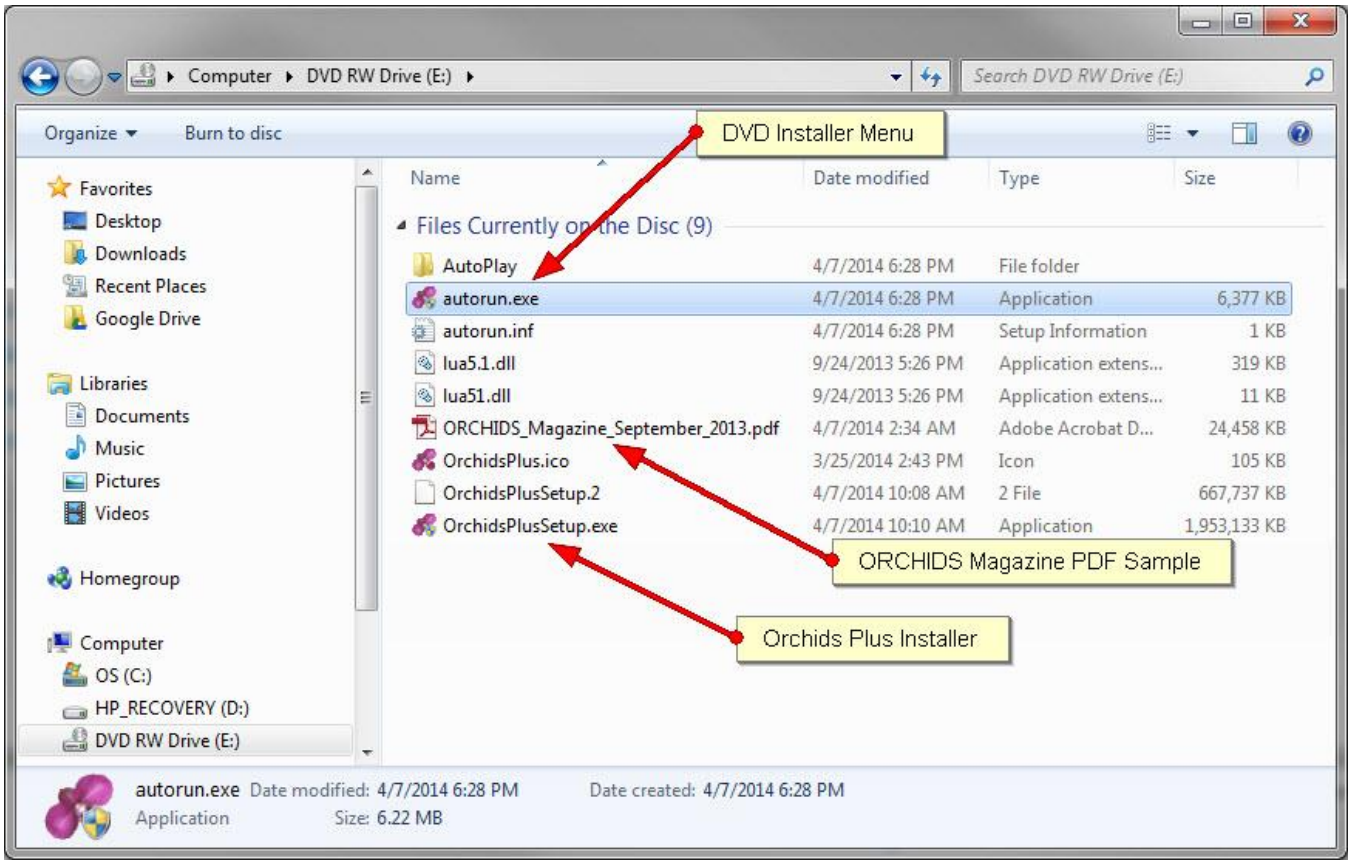
If the Orchids Plus DVD menu does not load automatically when you insert your DVD, you may be prompted with an “Auto Play” option. If so, you can simply click on “autorun.exe” to indicate you want to load the DVD menu.

Alternatively, you can open the DVD with Windows Explorer and double-click on autorun.exe to load the DVD menu. See the screenshot on the following page:

ORCHIDS PLUS DVD FIRST MAILED IN MAY 2014

The first Orchids Plus DVDs were distributed in early May 2014 along with the final AQ Plus DVDs.

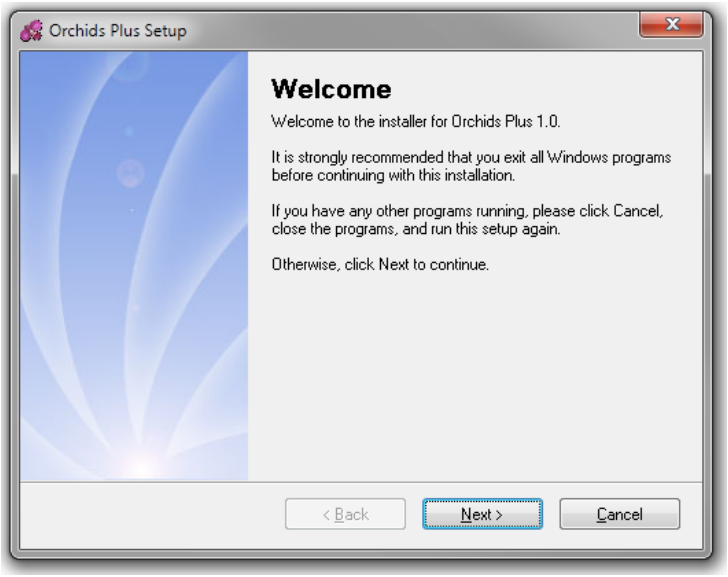
They were sent to current subscribers and centers.



Simply double-click on “autorun.exe” to launch the DVD Installer Menu.

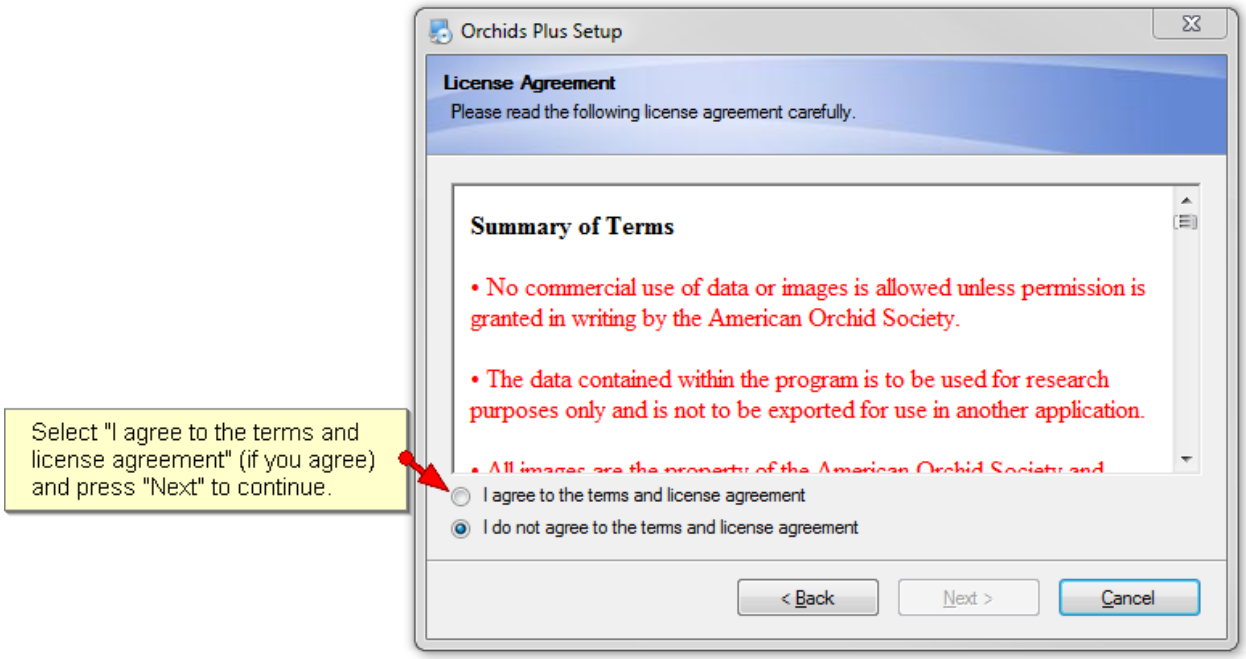
THE INSTALLATION WIZARD

When you click “Install Orchids Plus” from the DVD Installer Menu, the installation wizard will begin.


Orchids Plus Setup
Welcome
Welcome to the installer for Orchids Plus 1.0.
It is strongly recommended that you exit all Windows programs before continuing with this installation.
If you have any other programs running, please click Cancel, close the programs, and run this setup again.
Otherwise, click Next to continue.
< Back
Next >
Cancel

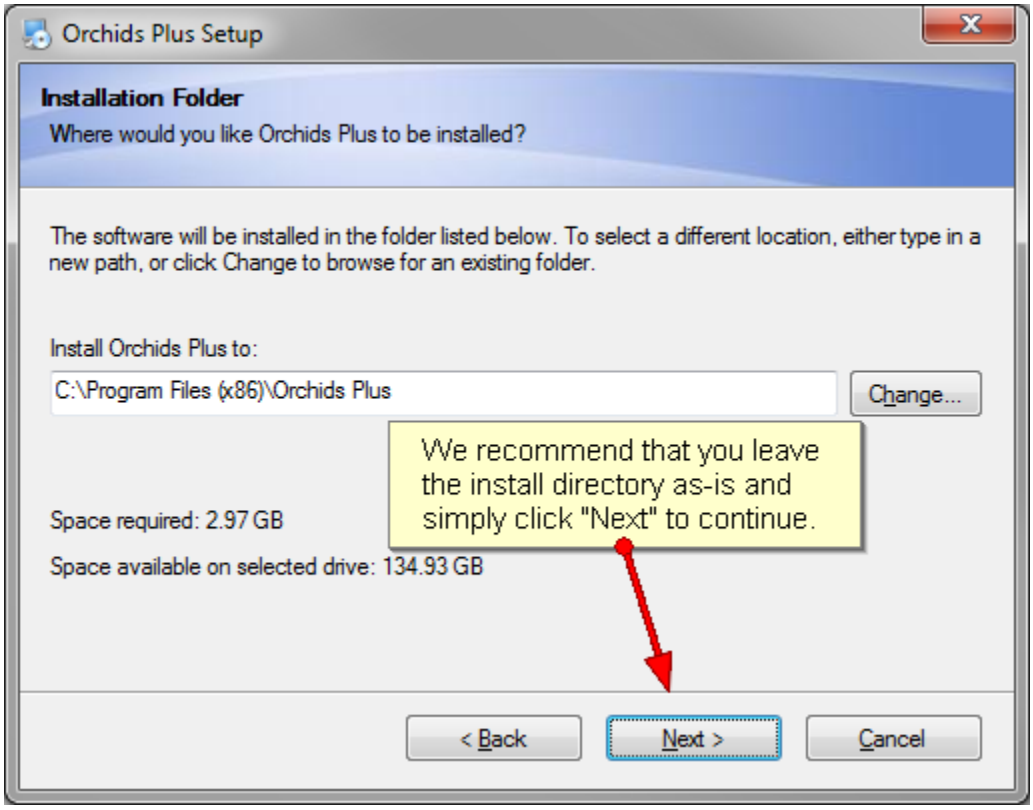
Simply click “Next” to start the installation process.

Review the license agreement and terms, then click “I agree…” and press “Next” to continue.

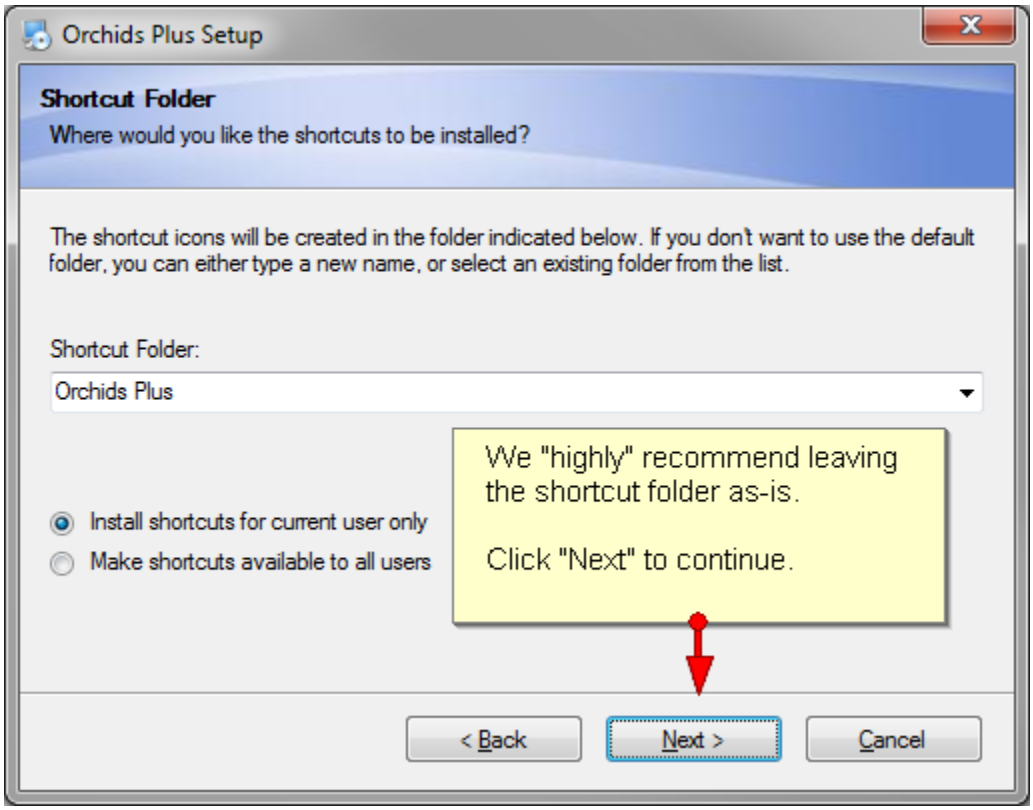

Orchids Plus Setup
License Agreement
Please read the following license agreement carefully.
Summary of Terms
• No commercial use of data or images is allowed unless permission is granted in writing by the American Orchid Society.
• The data contained within the program is to be used for research purposes only and is not to be exported for use in another application.
Select "I agree to the terms and license agreement" (if you agree) and press "Next" to continue.
I agree to the terms and license agreement
I do not agree to the terms and license agreement
< Back
Next >
Cancel

Select your installation directory (we “highly” recommend leaving the directory as-is and simply pressing “Next” to continue.)

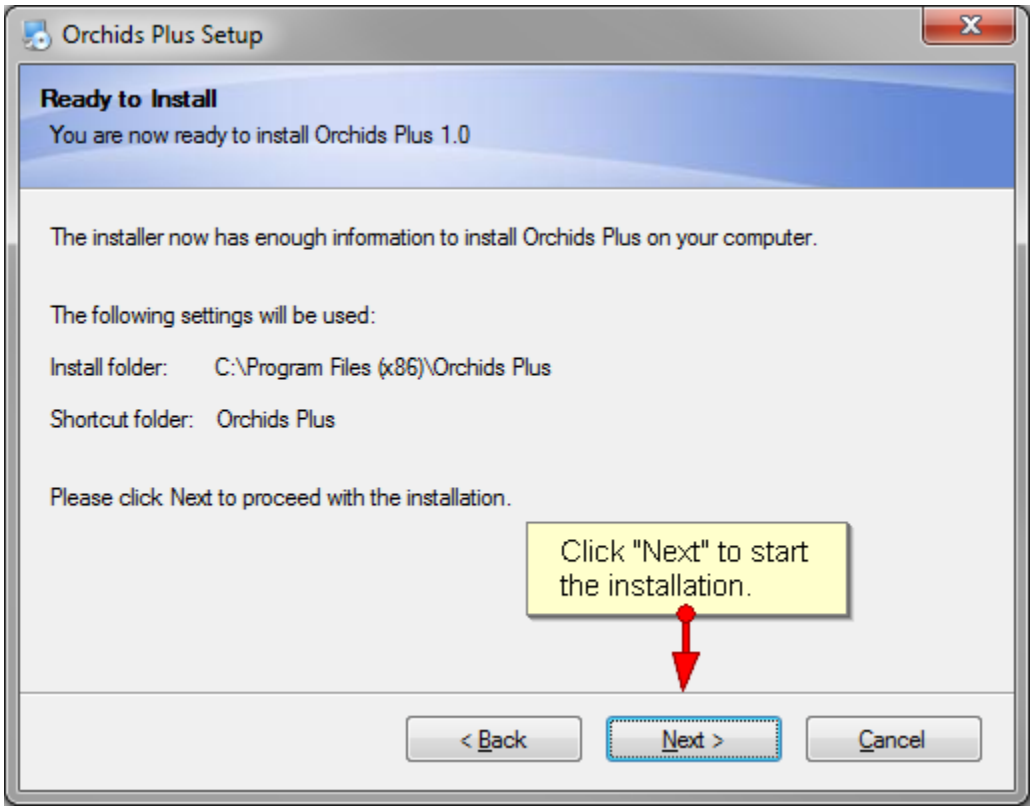
A shortcut will be added to your Desktop and start menu to make it easy for you to run Orchids Plus.


Orchids Plus Setup
Installation Folder
Where would you like Orchids Plus to be installed?
The software will be installed in the folder listed below. To select a different location, either type in a new path, or click Change to browse for an existing folder.
Install Orchids Plus to:
C:\Program Files (x86)\Orchids Plus
Change...
We recommend that you leave the install directory as-is and simply click "Next" to continue.
Space required: 2.97 GB
Space available on selected drive: 134.93 GB
< Back
Next >
Cancel

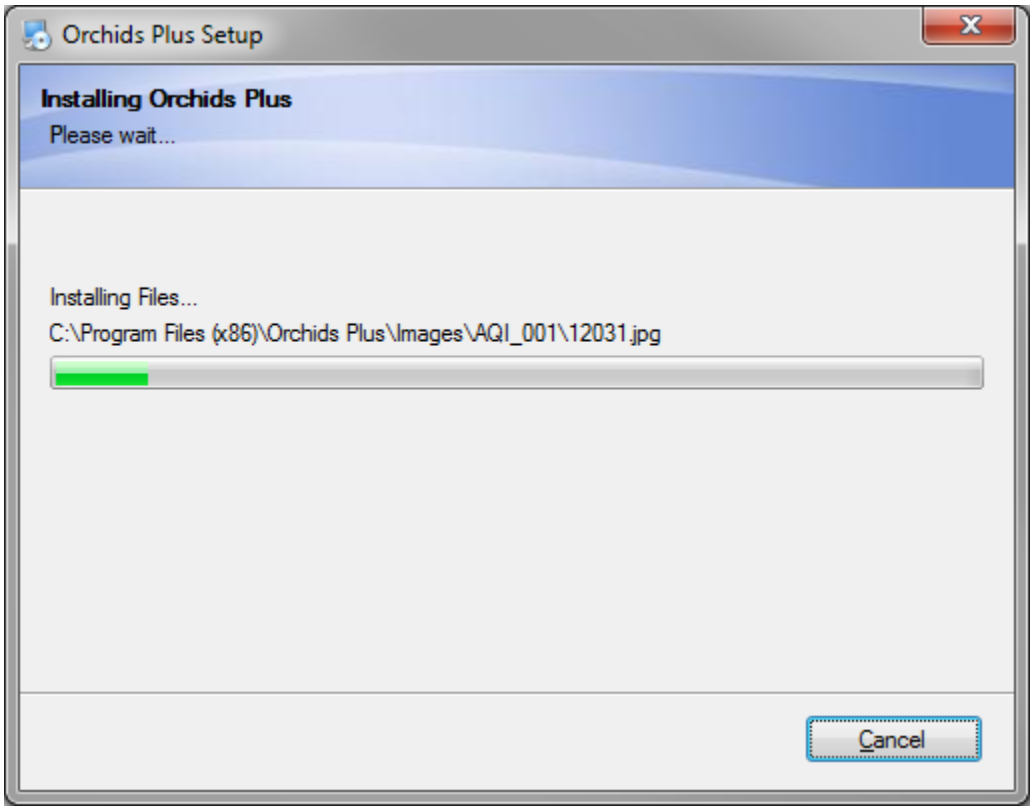
Specify the shortcut name. Again, we “highly” recommend leaving this as-is.


Orchids Plus Setup
Shortcut Folder
Where would you like the shortcuts to be installed?
The shortcut icons will be created in the folder indicated below. If you don't want to use the default folder, you can either type a new name, or select an existing folder from the list.
Shortcut Folder:
Orchids Plus
Install shortcuts for current user only
Make shortcuts available to all users
We "highly" recommend leaving the shortcut folder as-is.
Click "Next" to continue.
< Back
Next >
Cancel

An installation summary will appear. Simply click “Next” to start the installation.


Orchids Plus Setup
Ready to Install
You are now ready to install Orchids Plus 1.0
The installer now has enough information to install Orchids Plus on your computer.
The following settings will be used:
Install folder: C:\Program Files (x86)\Orchids Plus
Shortcut folder: Orchids Plus
Please click Next to proceed with the installation.
Click "Next" to start the installation.
< Back
Next >
Cancel

Installation will begin and you will see the progress as it proceeds.



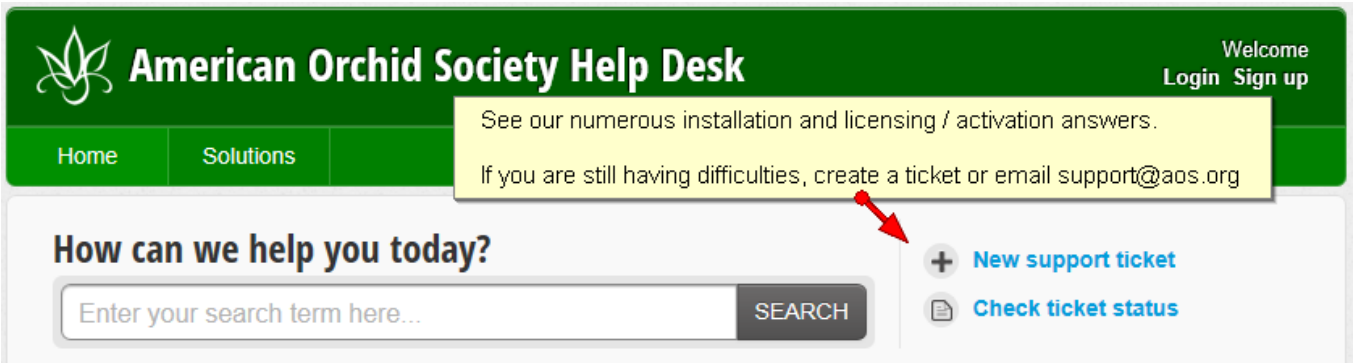
Installation Can Take Several Hours

Please note that there are over 67,000 images installed with Orchids Plus and installation can take several hours. You can certainly use your computer while Orchids Plus is installing.

However, **you may want to consider starting the installation before retiring to bed for the night** and let the installation proceed so it will be complete when you start your day.

Support for Installation Questions or Challenges

If you have any difficulties with the installation, please check our online help desk for solutions at http://aoshelp.freshdesk.com

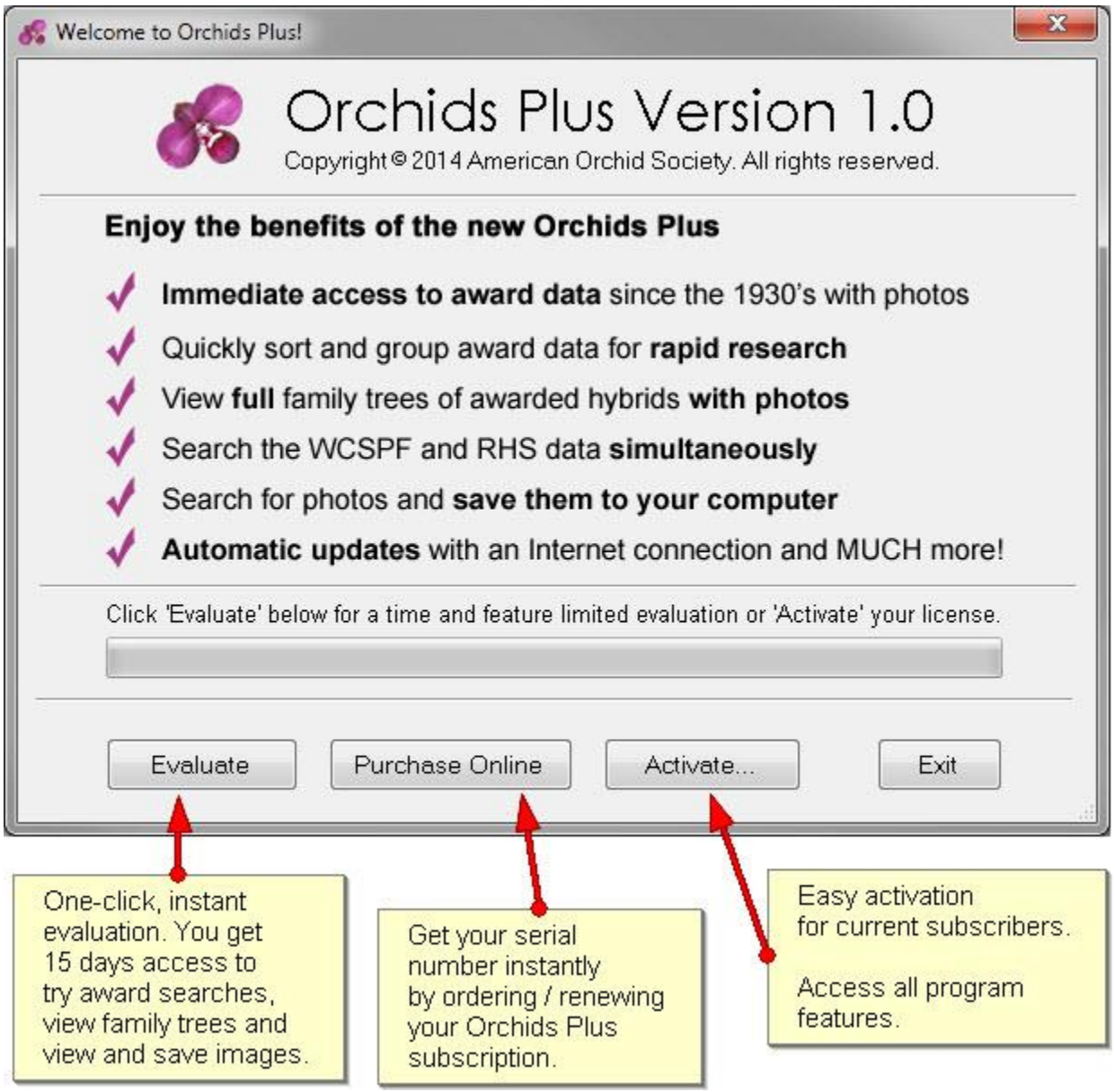

American Orchid Society Help Desk
Welcome
Login Sign up
Home
Solutions
See our numerous installation and licensing / activation answers.
If you are still having difficulties, create a ticket or email support@aos.org
How can we help you today?
Enter your search term here...
SEARCH
New support ticket
Check ticket status

Activating or Evaluating Orchids Plus

THE ORCHIDS PLUS WELCOME SCREEN

Once installation completes, Orchids Plus will automatically run and the welcome screen will appear.

If you close the application at this point, you will see the welcome screen the next time you run the program.


Welcome to Orchids Plus!
Orchids Plus Version 1.0
Copyright © 2014 American Orchid Society. All rights reserved.
Enjoy the benefits of the new Orchids Plus
Immediate access to award data since the 1930's with photos
Quickly sort and group award data for rapid research
View full family trees of awarded hybrids with photos
Search the WCSPF and RHS data simultaneously
Search for photos and save them to your computer
Automatic updates with an Internet connection and MUCH more!
Click 'Evaluate' below for a time and feature limited evaluation or 'Activate' your license.
Evaluate
Purchase Online
Activate...
Exit
One-click, instant evaluation. You get 15 days access to try award searches, view family trees and view and save images.
Get your serial number instantly by ordering / renewing your Orchids Plus subscription.
Easy activation for current subscribers.
Access all program features.

See common licensing / activation answers at our online help desk - http://aoshelp.freshdesk.com

Evaluation / Trial License

If you are not a current Orchids Plus (or AQ Plus) subscriber, you can obtain a 15-day evaluation / trial license instantly by clicking on the “Evaluate” button.

Evaluation licenses do not provide access to all program features, but you can search for awards, view family trees, view and save award images to your computer.

Purchasing an Orchids Plus Subscription

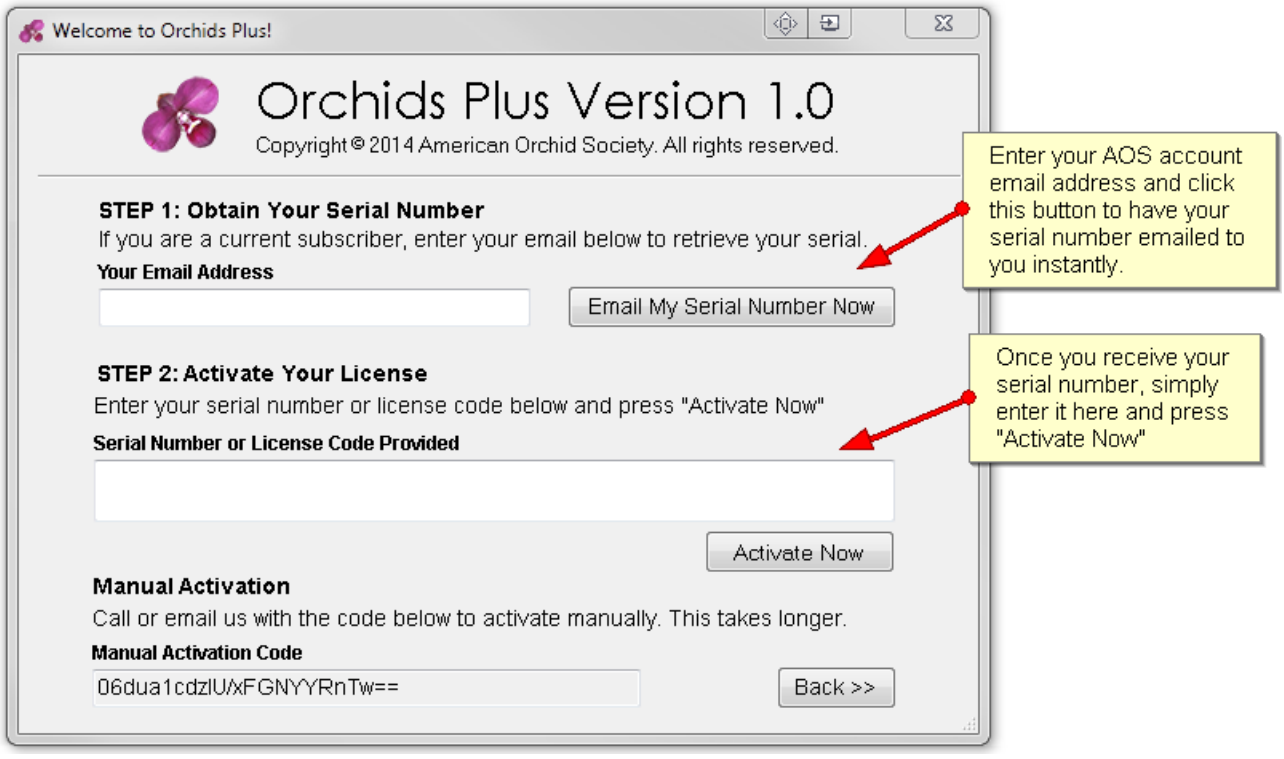
You can purchase or renew your Orchids Plus subscription instantly online either with your membership registration / renewal (http://www.aos.org/store/RegisterRenew.aspx) or by ordering Orchids Plus from the online store (http://www.aos.org/Products/142-aq-plus-online-and-software.aspx)

When ordering Orchids Plus directly (rather than with AOS membership), you can set the quantity to 1 or 2, which corresponds to the number of years you want for your subscription.

Once you have completed your order, you will instantly be assigned a serial number in our system and you can proceed to the activation step below to retrieve your serial number (we will be working on a feature to email your serial number upon successful order soon, but for now, just use the activation screen in Orchids Plus.)

Activating Your License

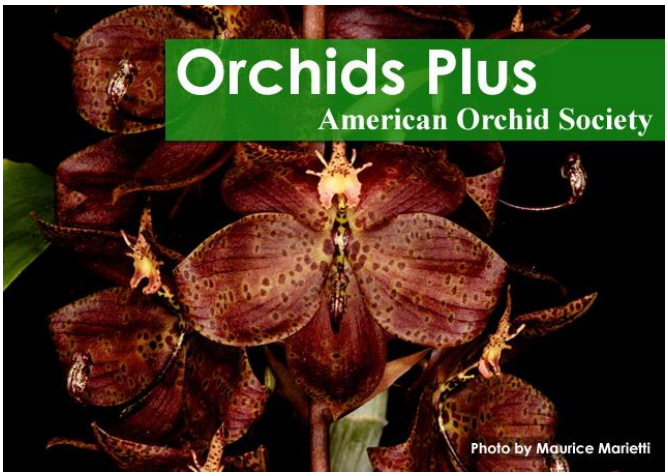
If you have a current Orchids Plus (or AQ Plus) subscription, simply click the “Activate” button on the welcome screen, then use the quick and easy two-step process below to activate your license.

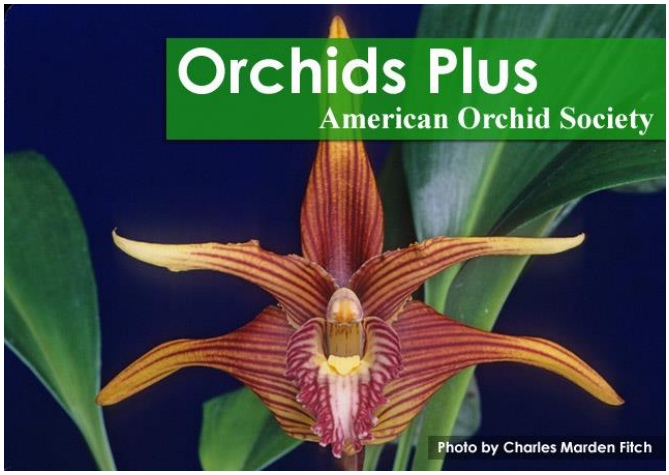

Welcome to Orchids Plus!
Orchids Plus Version 1.0
Copyright © 2014 American Orchid Society. All rights reserved.
STEP 1: Obtain Your Serial Number
If you are a current subscriber, enter your email below to retrieve your serial.
Your Email Address
Email My Serial Number Now
Enter your AOS account email address and click this button to have your serial number emailed to you instantly.
STEP 2: Activate Your License
Enter your serial number or license code below and press "Activate Now"
Serial Number or License Code Provided
Activate Now
Once you receive your serial number, simply enter it here and press "Activate Now"
Manual Activation
Call or email us with the code below to activate manually. This takes longer.
Manual Activation Code
06dua1cdzlU/xFGNYYRnTw==
Back >>

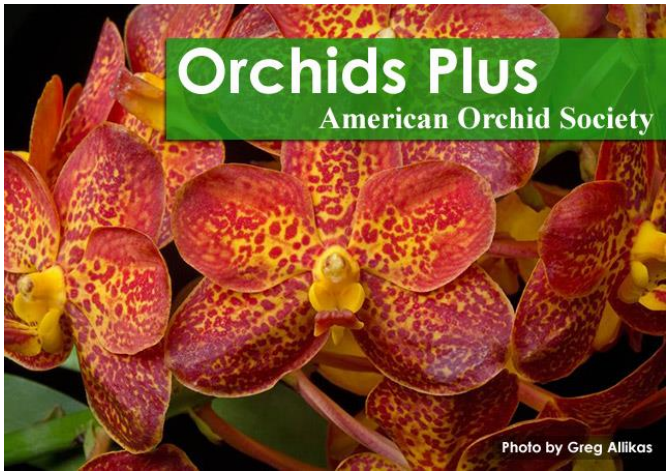
See common licensing / activation answers at our online help desk - http://aoshelp.freshdesk.com

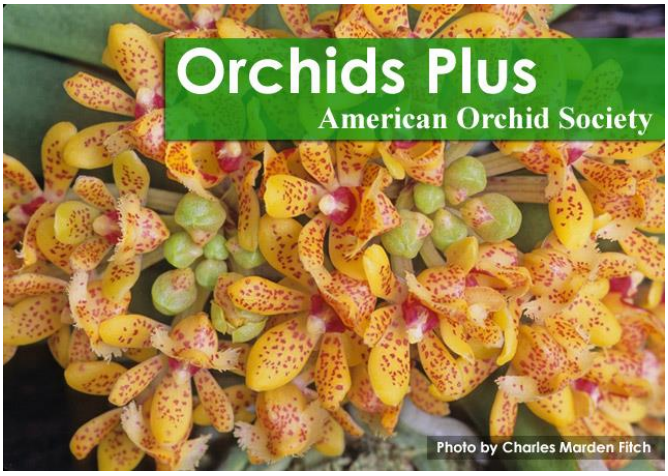
SPLASH SCREEN & LOADING

The Orchids Plus splash screen randomly displays 60 award images. We would like to thank the following photographers for agreeing to allow their photos to be showcased while Orchids Plus loads: Greg Allikas, Charles Marden Fitch, Maurice Marietti and Arthur Pinkers.







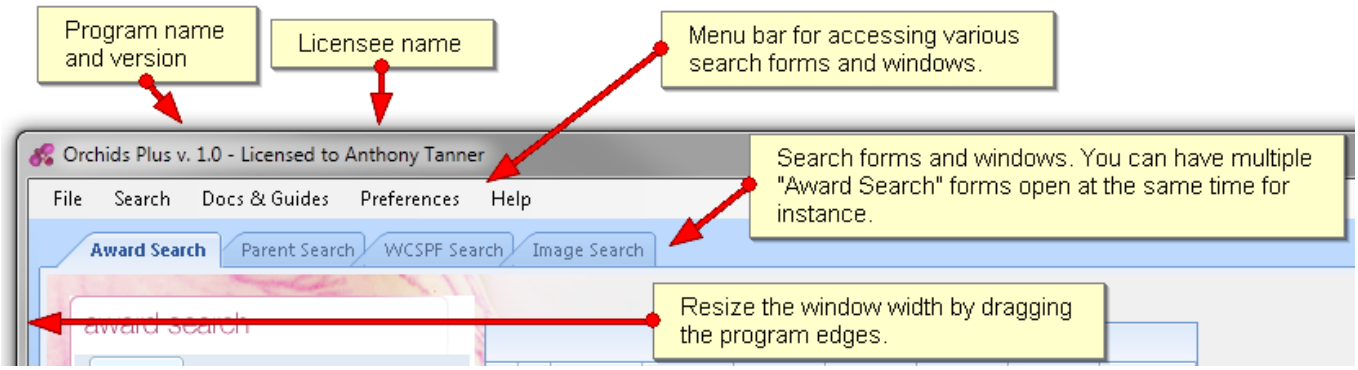


The first few times you run Orchids Plus it may take a bit longer to load than usual due to some special background processing.

ORCHIDS PLUS OVERVIEW

Exploring the User Interface

VARIOUS ELEMENTS OF THE ORCHIDS PLUS INTERFACE


Program name and version
Licensee name
Menu bar for accessing various search forms and windows.
Orchids Plus v. 1.0 - Licensed to Anthony Tanner
File
Search
Docs & Guides
Preferences
Help
Award Search
Parent Search
WCSPF Search
Image Search
Search forms and windows. You can have multiple "Award Search" forms open at the same time for instance.
Resize the window width by dragging the program edges.

Window Resizing and Positioning

When Orchids Plus runs for the first time, the program will be positioned in the center of your screen. You can resize the window and move it by dragging the title bar (the top of the window with the orchid icon) anywhere on your screen.

You can change the height and / or width of the window by dragging one or more of the window edges with your cursor.

You can also maximize the window if you like (recommended.)

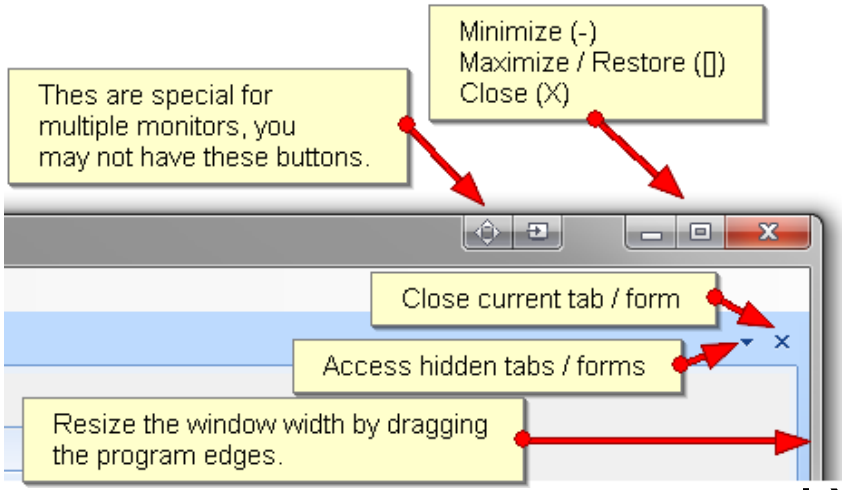
Orchids Plus will remember the position the next time you run the program so you don't have to resize and reposition every time.

Changing Window State and Accessing Hidden Tabs

If you open a lot of tabs, some of them may not fit in the tab bar. In that case, you can switch to any of the hidden tabs use the down arrow at the end of the tab bar.

You can also use the X at the end of the tab bar to close the current tab.

Keep in mind that more tabs requires more computer memory.


Minimize (-)
Maximize / Restore ([])
Close (X)
Thes are special for multiple monitors, you may not have these buttons.
Close current tab / form
Access hidden tabs / forms
Resize the window width by dragging the program edges.

Program Menu

The menu allows you to select which search screens or other forms or documents you want to work with.

- **File** – simply allows you to Exit the program through the menu. You can also close the program using the [X] in the upper right corner of the program window.

- **Search** – provides the main search and other screens

    - Award Search (full) – the full awards search with an "Other Searches" tab to search by Exhibitors, Event, Event Location, Center and Latest Awards.

    - Basic Awards Search – similar to the full awards search, but without the "Other Searches" tab. This search loads slightly faster and is the form that appears when you first run the program or when you click to view awards from other search screens.

    - Search All Orchids – searches RHS and WCSPF data based on the search criteria you specify. If an orchid has been awarded, there will be a link to view the awards.

    - Parent Search – easily search for hybrid parents. If awards are found for either parent of the selected hybrid, links will appear to view awards.

    - Grex / Progeny Search – enter both parents to perform a grex search or just the first parent to perform a progeny search. Please note that the parents are not ordered. So parent 1 can match either parent for instance.

    - WCSPF Search – search for species and get genus, species, author, publication date, volume and page, and published information. When you select a record, you will also see the family, accepted name and links to awards if applicable.

    - Images – search for over 67,000 award images by genus and species / hybrid or by photographer.

    - Genera (complete list) – the full list of genera with pronunciation guide and hybrid make up

    - Synonyms – perform a synonym search (uses AOS, RHS and WCSPF data)

- **Docs & Guides** – provides documents accessible via the internal viewer so you don't have to have Adobe Acrobat installed to access the documents. The document viewer allows printing, zooming in or out and searching the document for specific text.

- Judging Handbook – The judging handbook
- Training Aids Manual – The training aids manual for judges
- Judges' Style Book – The style guide for award descriptions outlining the format and sequencing of elements in descriptions.
- SITF Forms – Species Identification Task Force information form
- AOS Specialty Awards – Documents specialty awards with historical data
- AOS List of Judges – This provides a regularly updated list of judges, including the ability to search / filter the list, sort and group the list (for instance you could drag the "Status" column to the header and see judges grouped by status. The list can be exported as well.

- **Preferences** – Allows you to specify program settings. Currently, this simply allows you to specify how frequently you want to be prompted to check for updates (the default is 15 days, but can be changed from "Never" to 180 days.)

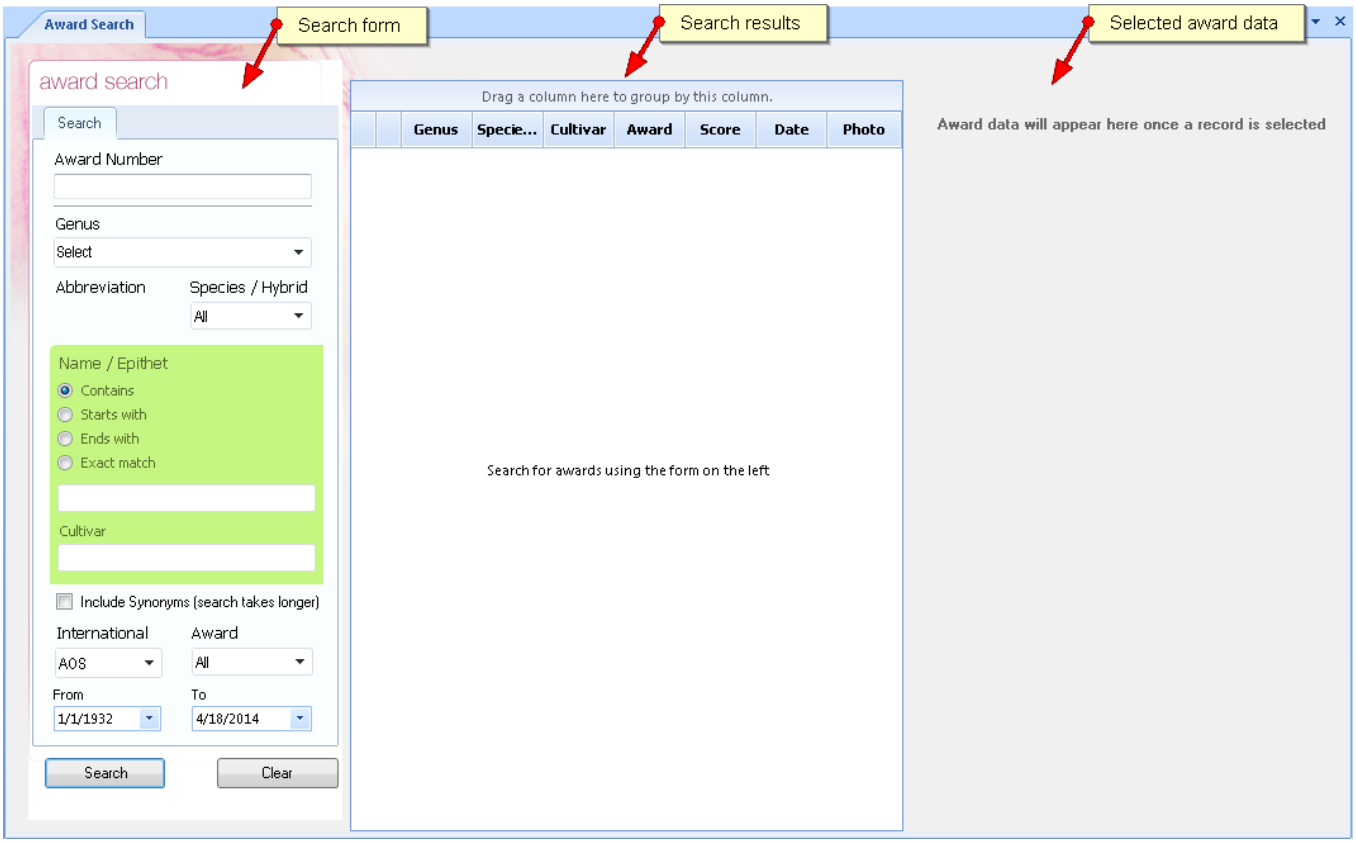
- **Help** – Provides various information, web links and support options
  - Check for Updates – Allows you to manually initiate a check for updates as frequently as you like without waiting to be manually prompted to check for updates.
  - Support, FAQs, Videos… - This opens a browser window with the Orchids Plus information page. You will find some overview information, how-to videos and a link to the support desk with numerous questions and answers as well as the ability to create a support ticket for prompt assistance with any problem you are experiencing.
  - ORHIDS Magazine Sample (PDF) – This opens the September 2013 issue of ORCHIDS Magazine in your PDF viewer. If you do not have a PDF viewer installed, we recommend downloading Adobe Reader which is free.
  - Visit the AOS Website – A convenient link to http://www.aos.org which will open in your browser.
  - Access Orchids Plus Online – Opens up Orchids Plus online in your browser, providing up-to-the minute award data. Orchids Plus online can also be used from tablets and Macs without the need for Windows emulation.
  - About Orchids Plus – Shows the current program and file version, user information and subscription status. This dialog window is particularly useful if you experience a problem with the application as the File Version tells us how current your program features, data and images are.

SEARCH FORMS

Basic Award Search

OVERVIEW

When you run Orchids Plus, the Basic Award Search form loads automatically, allowing you to begin searching right away. The screen starts out as shown below.



General Layout

Most screens in Orchids Plus follow this same format. You will see a search form on the left, an area for search results in the center and details about the selected record on the right.

The Impact on the Layout When Resizing

If you were to resize the window, you would find that the left and right areas would remain the same size, but the center area would expand or contract based on the window width.

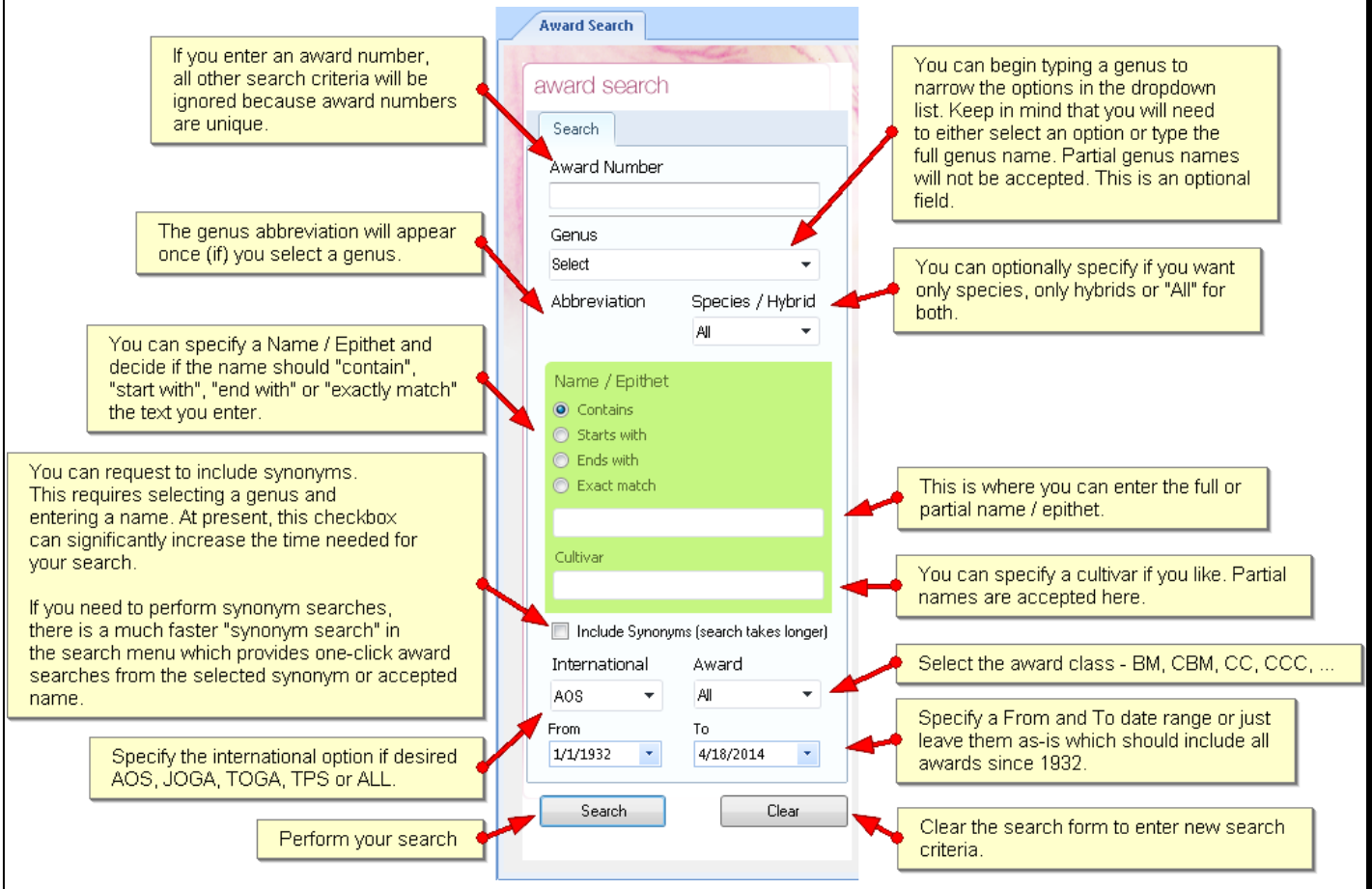
Default Values

Several forms such as the Basic Award Search have fields pre-set to common values (or limits) so you can search faster without having to specify values for every field that is required.

THE AWARD SEARCH FORM

You could actually leave the search criteria as-is and perform a search with the default (pre-filled) form values. What you would get would be all AOS awards since 1932.

Form Field Details


Award Search
award search
Search
Award Number
Genus
Select
Abbreviation
Species / Hybrid
All
Name / Epithet
Contains
Starts with
Ends with
Exact match
Cultivar
Include Synonyms (search takes longer)
International
AOS
Award
All
From
1/1/1932
To
4/18/2014
Search
Clear
If you enter an award number, all other search criteria will be ignored because award numbers are unique.
The genus abbreviation will appear once (if) you select a genus.
You can specify a Name / Epithet and decide if the name should "contain", "start with", "end with" or "exactly match" the text you enter.
You can request to include synonyms. This requires selecting a genus and entering a name. At present, this checkbox can significantly increase the time needed for your search.
If you need to perform synonym searches, there is a much faster "synonym search" in the search menu which provides one-click award searches from the selected synonym or accepted name.
Specify the international option if desired AOS, JOGA, TOGA, TPS or ALL.
Perform your search
You can begin typing a genus to narrow the options in the dropdown list. Keep in mind that you will need to either select an option or type the full genus name. Partial genus names will not be accepted. This is an optional field.
You can optionally specify if you want only species, only hybrids or "All" for both.
This is where you can enter the full or partial name / epithet.
You can specify a cultivar if you like. Partial names are accepted here.
Select the award class - BM, CBM, CC, CCC, ...
Specify a From and To date range or just leave them as-is which should include all awards since 1932.
Clear the search form to enter new search criteria.

Search Tips

There are quite a few details in the image above, but the form is fairly intuitive. Still, there are a few tips that may help when using the award search form:

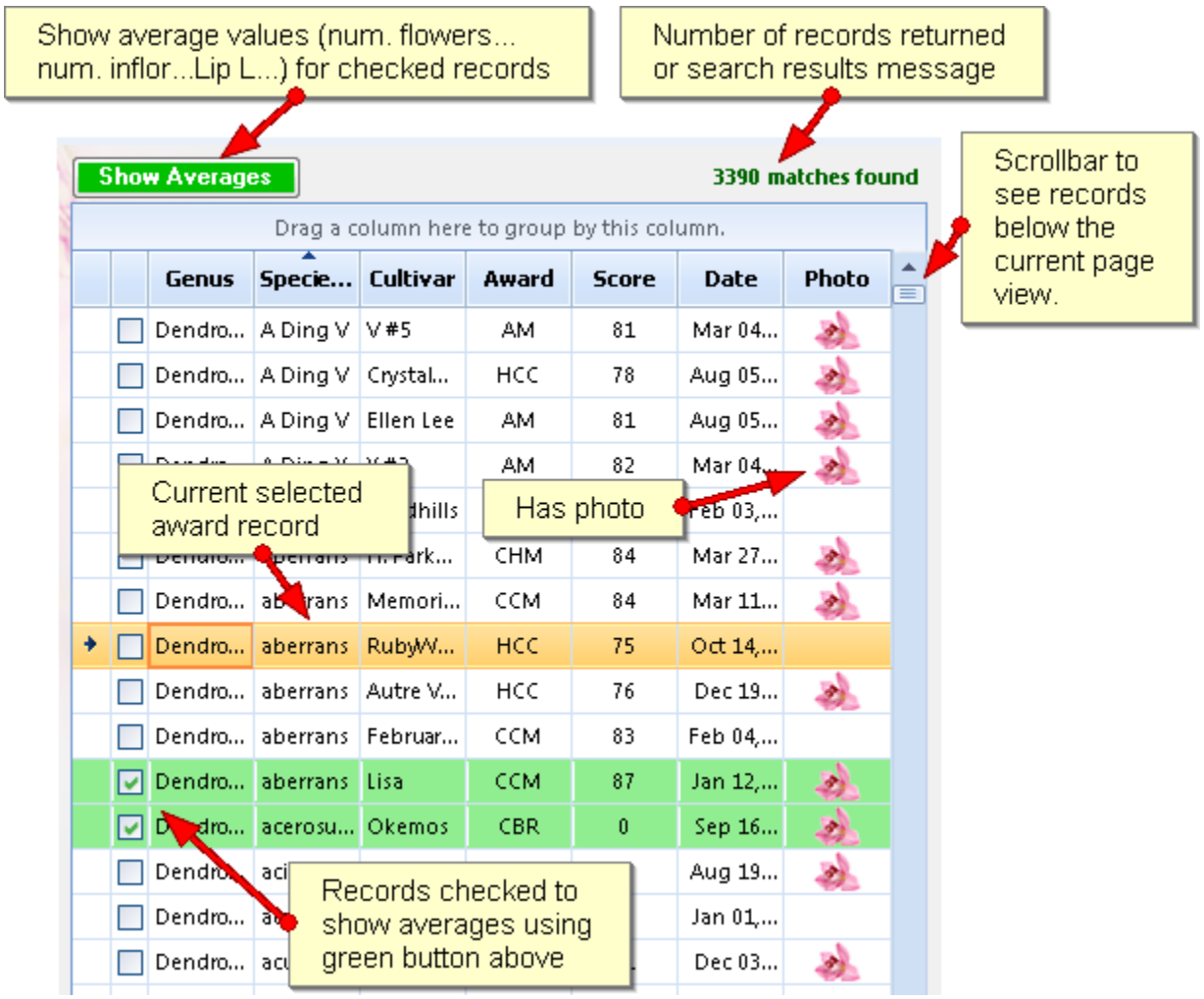
- If you enter an award number, all other search criteria will be ignored
- You cannot enter a partial genus, but you can start typing a genus name which will narrow the list of results to make it easier to select your choice. Simply select a genus or type the full name.
- If you want to include synonyms, you must specify a genus and name / epithet. The more specific your search is, the better as this option will slow down the search considerably.

  For general synonym searches, we recommend using the “Synonym Search” from the search menu which does provide a one-click link to search for awards for the selected synonym or accepted name.

SEARCH RESULTS PANE

The search results pane is the area in the center of the window where matching records appear when you perform a search.

Search Result Features


Show average values (num. flowers... num. inflor...Lip L...) for checked records
Number of records returned or search results message
Show Averages
3390 matches found
Drag a column here to group by this column.
Genus
Specie...
Cultivar
Award
Score
Date
Photo
Scrollbar to see records below the current page view.
Current selected award record
Has photo
Records checked to show averages using green button above

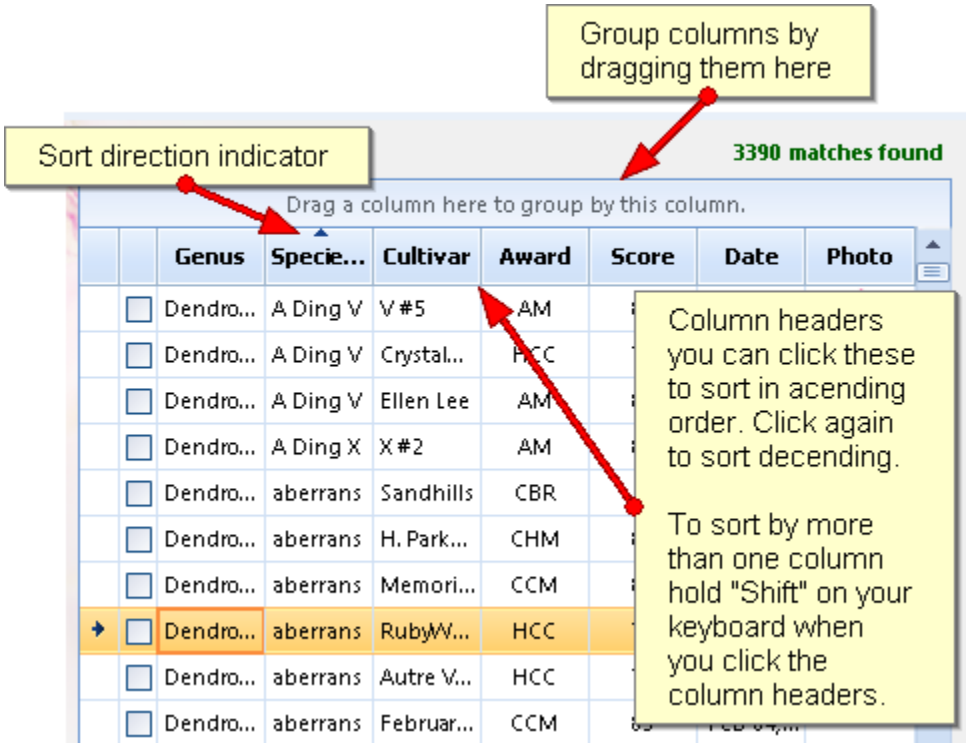
Tips and Details

There is quite a bit more to the search results than what is specified above, but we'll get into those features such as sorting, grouping, hidden columns, and other special features later in the manual.

- If you do not see the full number of records returned or search result message, it is because the window width is too narrow. Try dragging the left or right edge of the window to lengthen the window width. Alternatively, you could maximize the window by clicking the [] square button in the upper-right of the window.

- You select a record by clicking anywhere in the row. The current selected record details will appear in the panel on the right. We'll be looking at that panel in a few pages.

- To average a few awards, simply check the box in front of those records and press the “Show Averages” button. When you check records, those rows will be highlighted in green. At present, there isn’t an easy way to uncheck all, but that is a feature we are working on (so look forward to an update shortly.)


Group columns by dragging them here
Sort direction indicator
3390 matches found
Drag a column here to group by this column.
Genus
Specie...
Cultivar
Award
Score
Date
Photo
Dendro... A Ding V V #5 AM
Dendro... A Ding V Crystal... HCC
Dendro... A Ding V Ellen Lee AM
Dendro... A Ding X X #2 AM
Dendro... aberrans Sandhills CBR
Dendro... aberrans H. Park... CHM
Dendro... aberrans Memori... CCM
Dendro... aberrans RubyW... HCC
Dendro... aberrans Autre V... HCC
Dendro... aberrans Februar... CCM
Column headers you can click these to sort in acending order. Click again to sort decending.
To sort by more than one column hold "Shift" on your keyboard when you click the column headers.

You can also resize columns by dragging the separating line to the left or right. See information further in the document about hiding columns to make space for the columns you want to view. Remember that maximizing the window will provide the best overall experience.

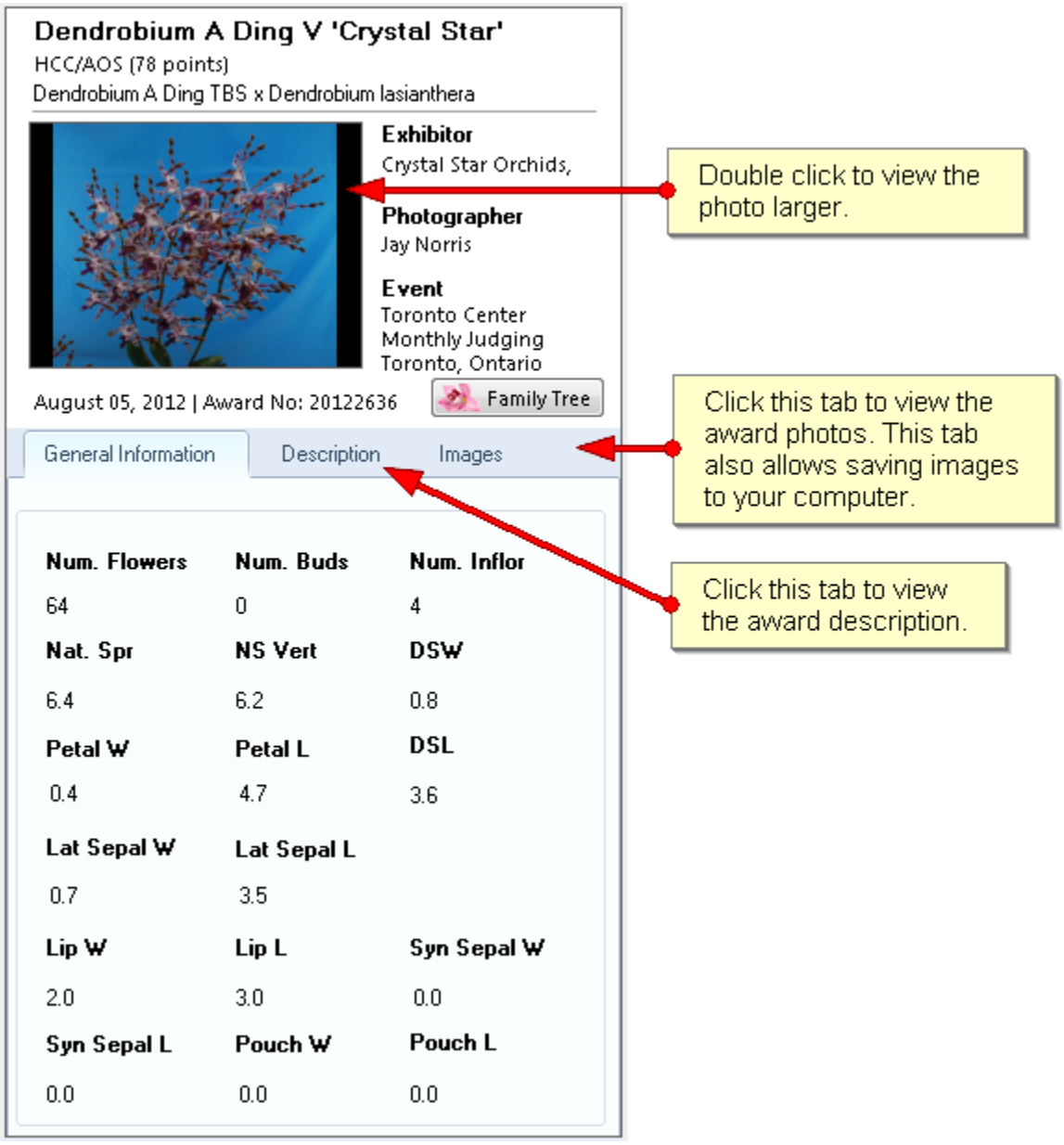
SELECTED AWARD DETAIL PANE

When you select an award by clicking anywhere on the row (except the checkbox that is used for selecting records to show averages), the details of that award will appear on the right.

The detail pane (displayed on the following page) shows standard details such as:

- genus
- name and cultivar
- award and points
- parents (if the orchid is a hybrid)
- award photo (more images may be available in the “images” tab
- exhibitor
- photographer
- event location

- award date
- award number
- button to show family tree (if the orchid is a hybrid)
- statistics (number of flowers, buds and inflor plus nat. spr. Through pouch l.)
- two more tabs for description and images



IMPORTANT: Sometimes if an orchid name is too long, it will be cut off (since there was no space to wrap it to the next line.) In this case, you can simply put your cursor over the name and a bubble will appear with the full name in it. The same goes for hybrid parents and event information.

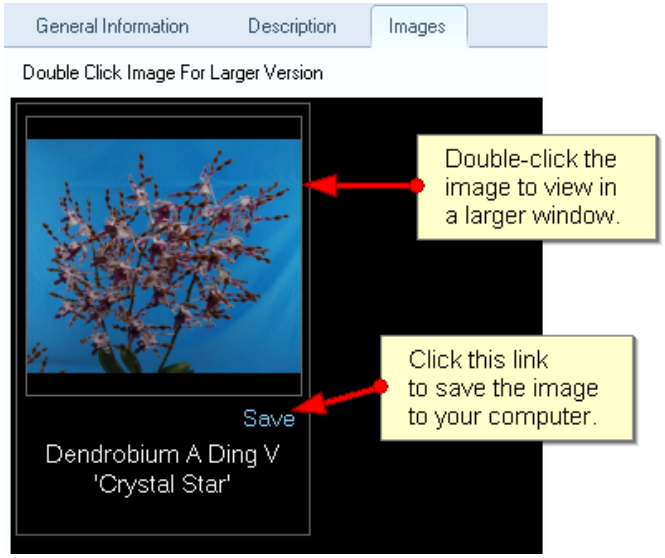
When you double-click on the award image, a “Show Picture” window will appear as displayed on the following page.

SHOW PICTURE WINDOW

You can resize this window by dragging any of the corners or window edges. You can also scroll the window when the image is larger than the visible area. To close the window, click on the X in the upper-right corner.

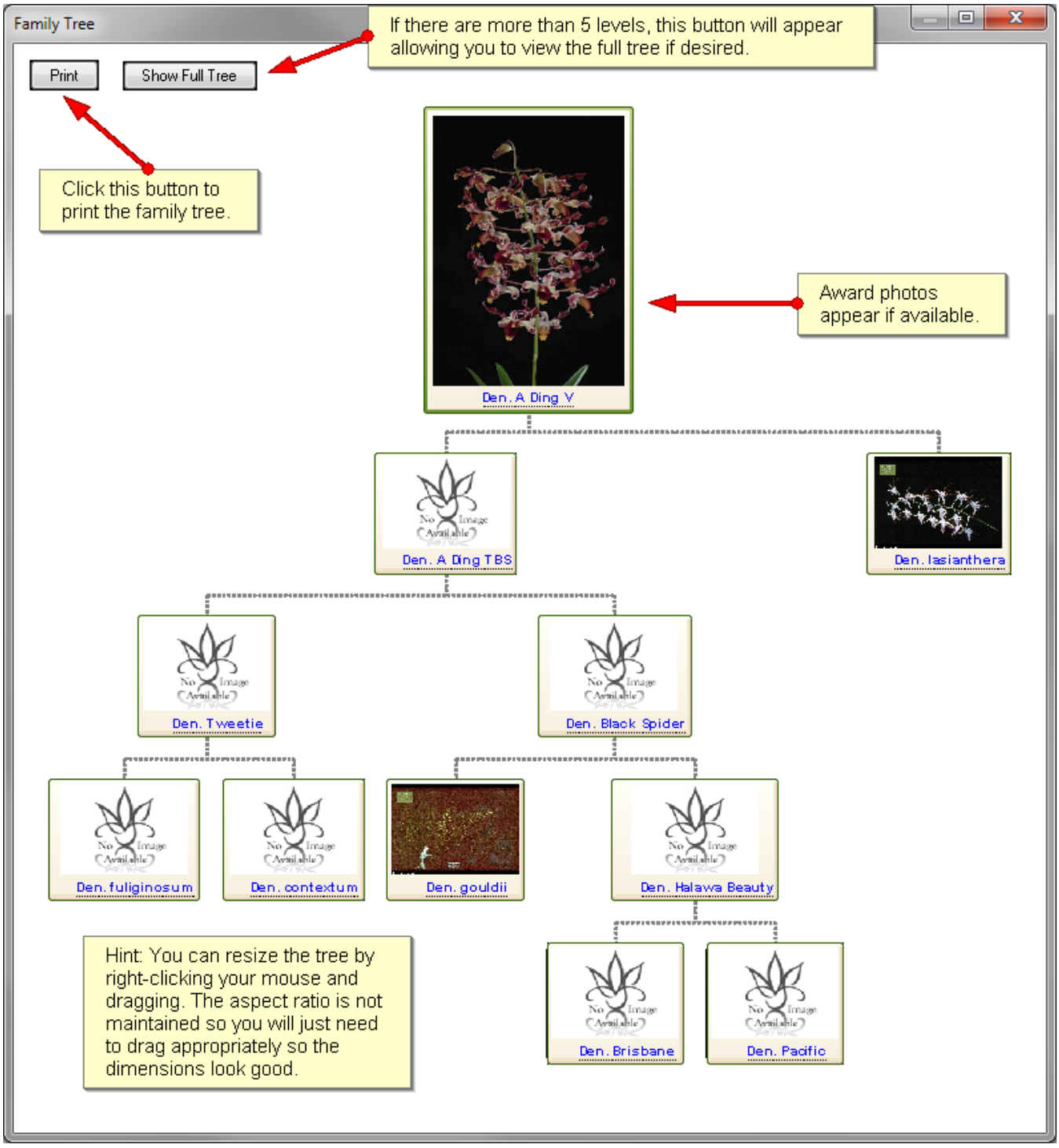
You can leave the Show Picture window open, then select a different record and show another picture the same way. Note that the first Show Picture window may be behind the application if you didn't move it to the site, but you can switch to it using Alt-Tab on your keyboard or just minimizing the application.

Tips and Details


General Information
Description
Images
Double Click Image For Larger Version
Double-click the image to view in a larger window.
Click this link to save the image to your computer.
Save
Dendrobium A Ding V 'Crystal Star'

FAMILY TREE

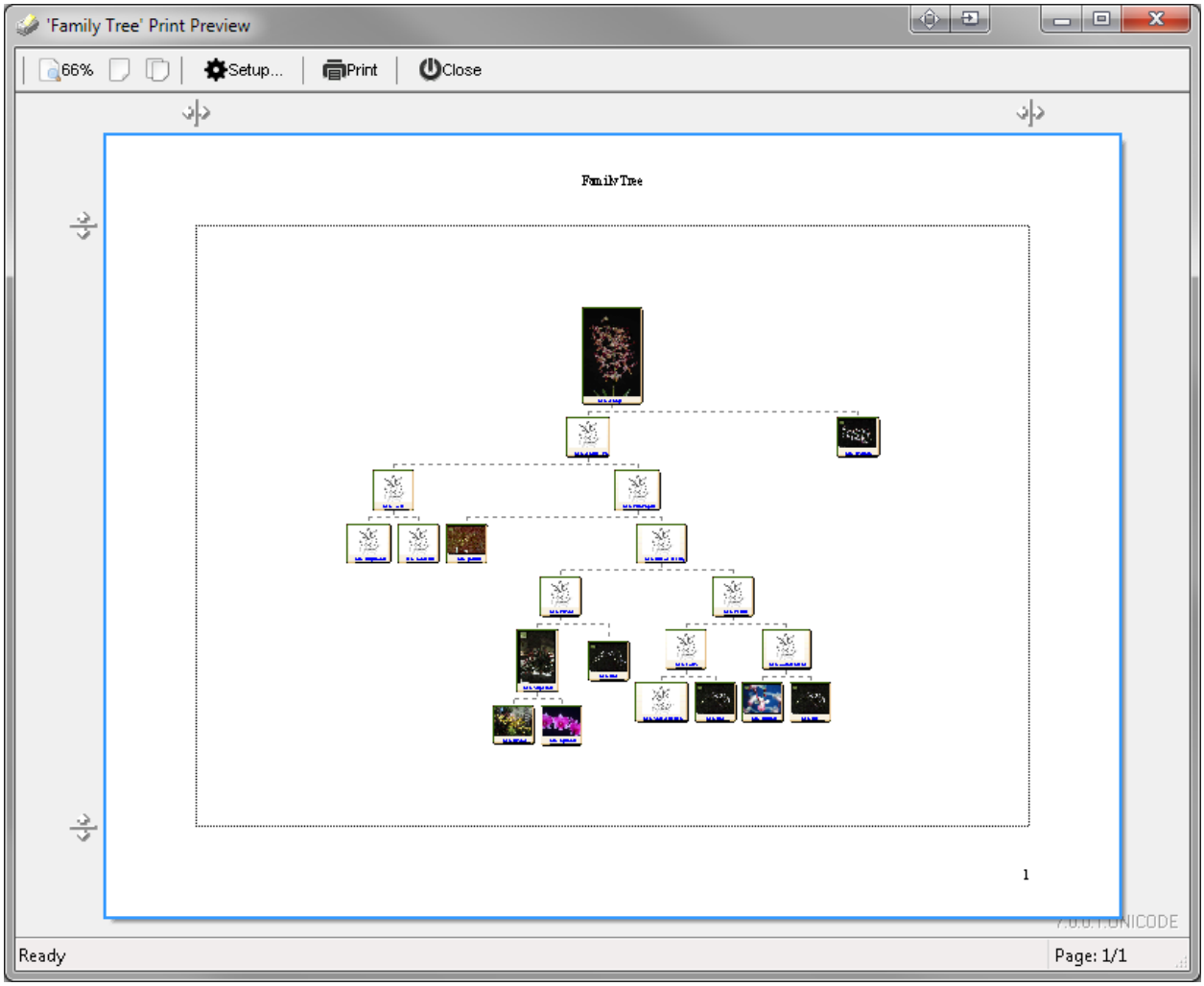
When you click the family tree button within Award Search, the following window will appear:


Family Tree
Print
Show Full Tree
If there are more than 5 levels, this button will appear allowing you to view the full tree if desired.
Click this button to print the family tree.
Award photos appear if available.
Den. A Ding V
Den. A Ding TBS
Den. lasianthera
Den. Tweetie
Den. Black Spider
Den. fuliginosum
Den. contextum
Den. gouldii
Den. Halawa Beauty
Den. Brisbane
Den. Pacific
Hint: You can resize the tree by right-clicking your mouse and dragging. The aspect ratio is not maintained so you will just need to drag appropriately so the dimensions look good.

Some family trees can contain hundreds of orchids. For this reason, we limited the initial tree to 5-levels deep for performance reasons and because many times that is all that is desired. We later fine-tuned performance so that the family trees load within seconds (so we may load the full tree in the future, but for now, you would just lick the “Show Full Tree” button to view the full tree.

Printing Family Trees

When you click the “Print” button, the print preview button will show what appears in the family tree window. If the tree extends beyond the visible area, more than one page will be required to print the tree. Again, you can resize the tree (see the “Hint” on the previous page) to adjust what will fit on a printed page.



In the example above, I first clicked the “Show Full Tree” button, then resized it to fit on one page and then clicked the Print button.

Tip: When you click to view a family tree in the award search window, we change the “Family Tree” button to say “CLICKED” and disable it. This is simply to prevent double-clicking which would load the window more than once.

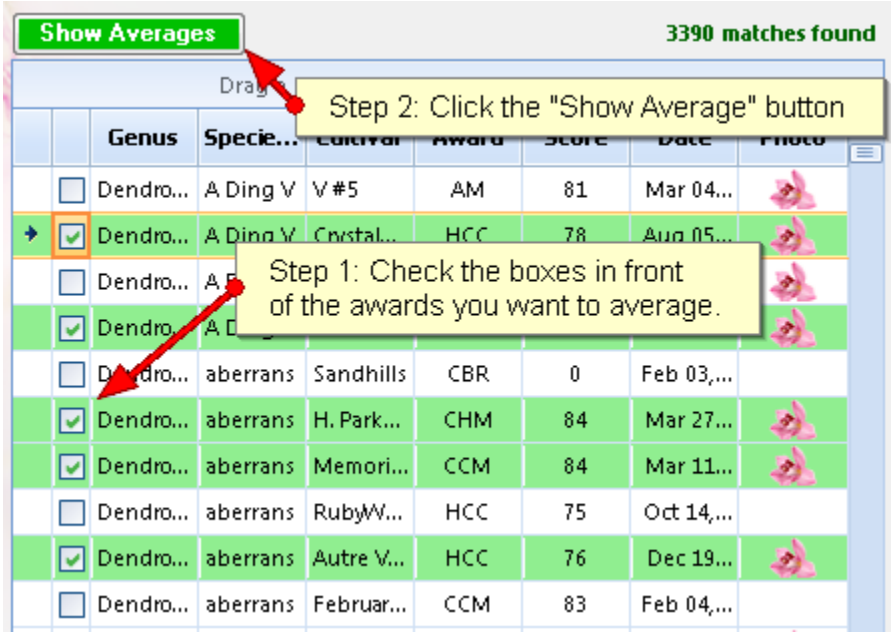
To re-enable the button for the current record, just select a different record, then select the original record again.

We may adjust this functionality later to handle the double-click issue differently and not require this workaround to view the same tree again if you close the family tree window.

SHOW AVERAGES OF SELECTED AWARDS

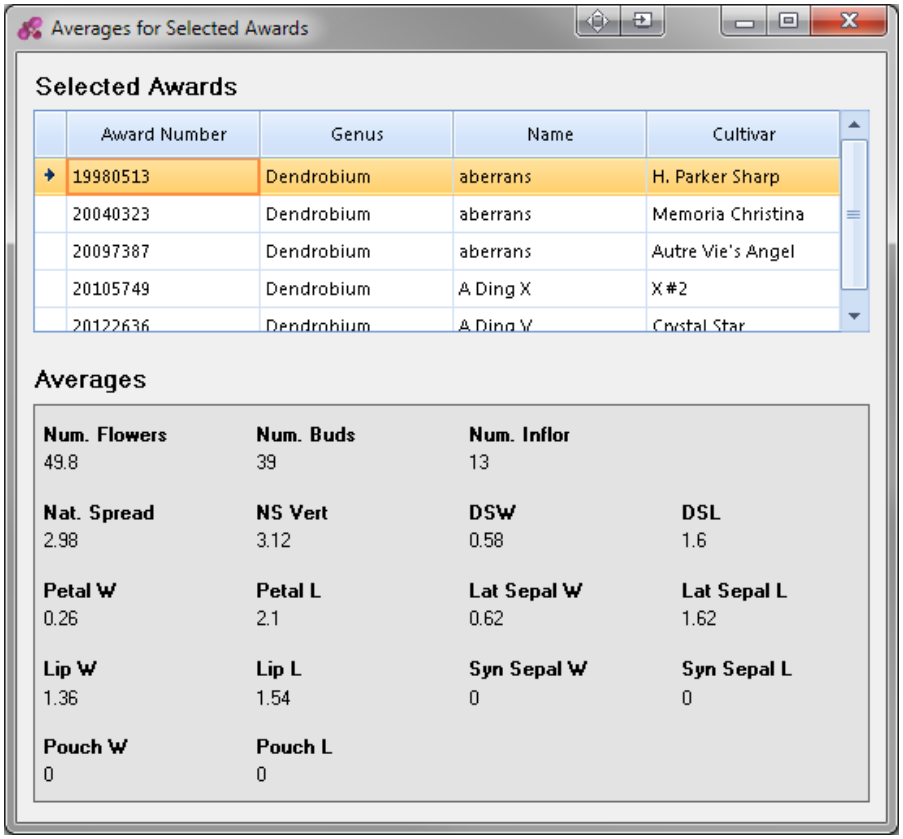
Select Awards to Average

Simply check the boxes in front of the awards you want to average as shown below:


Show Averages
3390 matches found
Step 2: Click the "Show Average" button
Step 1: Check the boxes in front of the awards you want to average.
Genus
Specie...
Dendro... A Ding V V #5 AM 81 Mar 04...
Dendro... aberrans Sandhills CBR 0 Feb 03,...
Dendro... aberrans H. Park... CHM 84 Mar 27...
Dendro... aberrans Memori... CCM 84 Mar 11...
Dendro... aberrans RubyW... HCC 75 Oct 14,...
Dendro... aberrans Autre V... HCC 76 Dec 19...
Dendro... aberrans Februar... CCM 83 Feb 04,...

Viewing the Averages

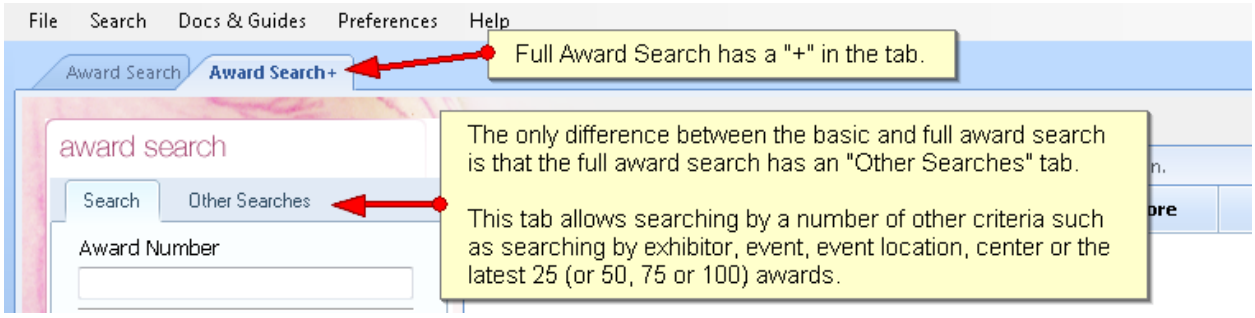
Once you click the “Show Averages” button, you will see the following window:



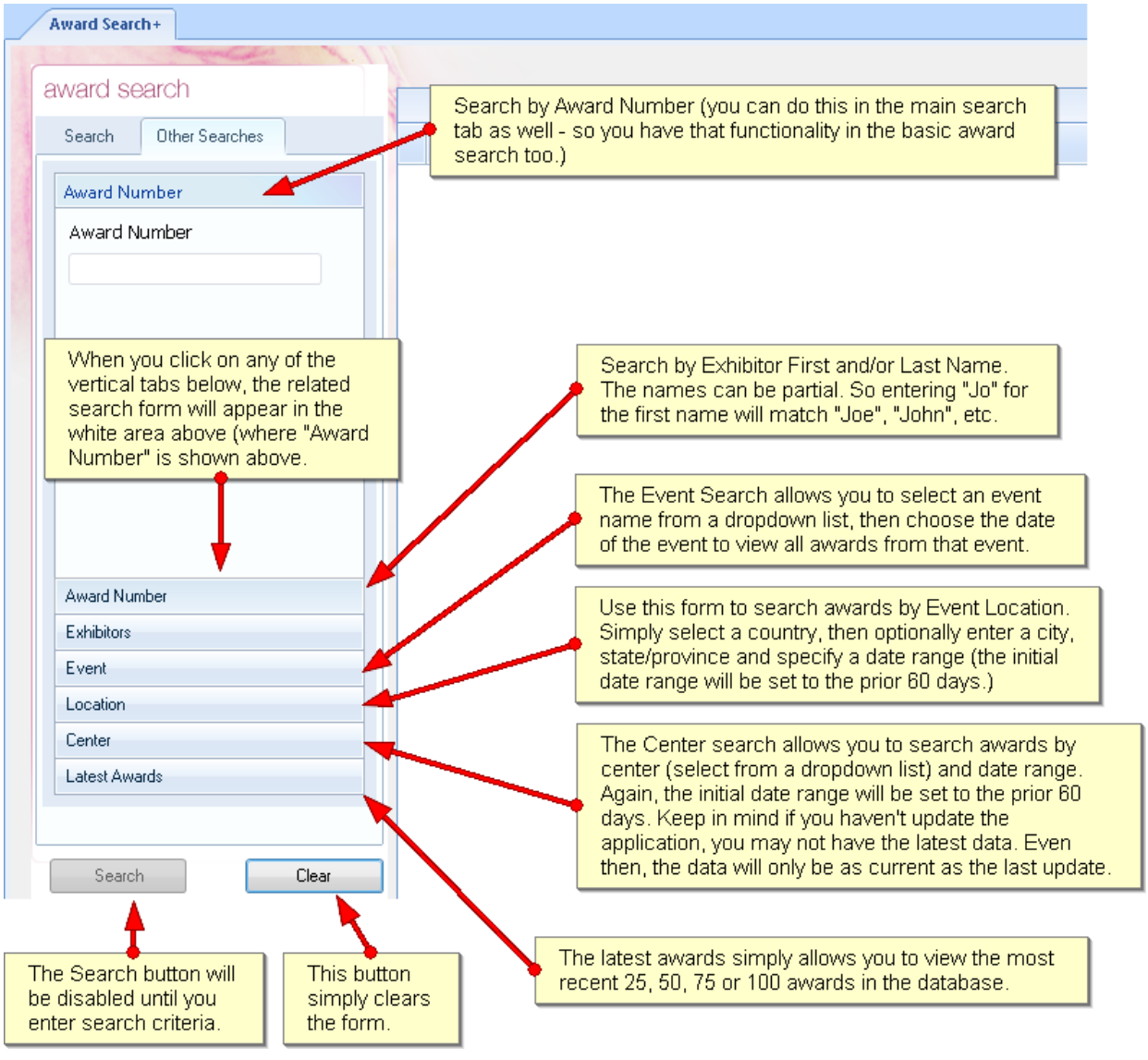
Award Search (Full)

OVERVIEW

The primary search form, search results and detail panel on the right are equivalent in every way between the Basic and Full award search. The difference is that the full award search has another set of search forms in another tab labeled “Other Searches”.


File
Search
Docs & Guides
Preferences
Help
Award Search
Award Search+
Full Award Search has a "+" in the tab.
award search
Search
Other Searches
Award Number
The only difference between the basic and full award search is that the full award search has an "Other Searches" tab.
This tab allows searching by a number of other criteria such as searching by exhibitor, event, event location, center or the latest 25 (or 50, 75 or 100) awards.

OTHER SEARCHES TAB


Award Search+
award search
Search
Other Searches
Award Number
Award Number
Search by Award Number (you can do this in the main search tab as well - so you have that functionality in the basic award search too.)
When you click on any of the vertical tabs below, the related search form will appear in the white area above (where "Award Number" is shown above.
Award Number
Exhibitors
Event
Location
Center
Latest Awards
Search by Exhibitor First and/or Last Name. The names can be partial. So entering "Jo" for the first name will match "Joe", "John", etc.
The Event Search allows you to select an event name from a dropdown list, then choose the date of the event to view all awards from that event.
Use this form to search awards by Event Location. Simply select a country, then optionally enter a city, state/province and specify a date range (the initial date range will be set to the prior 60 days.)
The Center search allows you to search awards by center (select from a dropdown list) and date range. Again, the initial date range will be set to the prior 60 days. Keep in mind if you haven't update the application, you may not have the latest data. Even then, the data will only be as current as the last update.
Search
Clear
The latest awards simply allows you to view the most recent 25, 50, 75 or 100 awards in the database.
The Search button will be disabled until you enter search criteria.
This button simply clears the form.

Search All Orchids (Orchid Search)

OVERVIEW

Orchid Search allows you to search the WCSPF and RHS data simultaneously.

Once you perform a search, the details of the selected record will appear on the right. A few of the labels change depending on whether the record you have selected is from the WCSPF data or the RHS data.

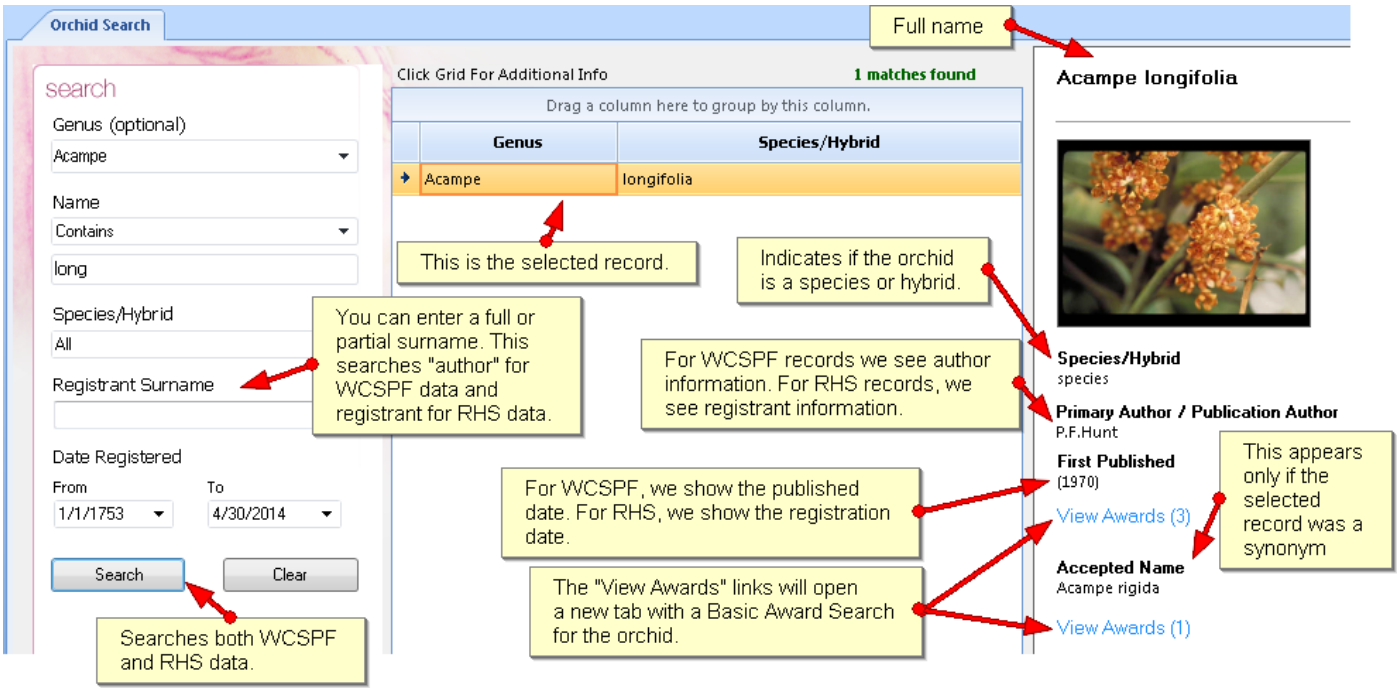
The search treats registrant and author equivalently between the two data sources. Likewise, publish and registration dates are used for the date range.

If the selected orchid has any awards, we provide a “View Awards (x)” link (where “X” represents the number of awards for that name.) Clicking the View Awards link will open a new Basic Award Search tab and automatically search for those awards.

If the selected record is a synonym, the accepted name will also appear. In that case, we provide another “View Awards” link for the accepted name when applicable.

Note: There was an error in the initial Orchids Plus release in which the selected award photo would not change when moving to another record if the other record did not have an award photo. This was fixed in the first Orchids Plus update. So if you haven’t updated the application, we recommend it. There are some great features that will be provided soon as part of future updates.

DETAILS

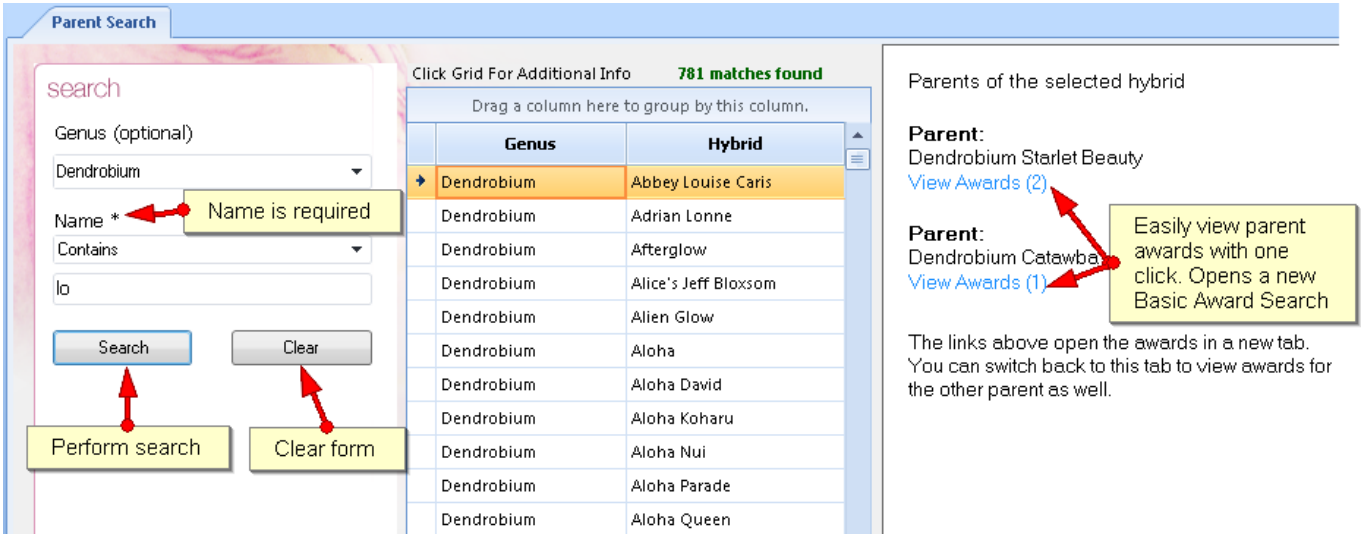


Parent Search

OVERVIEW

The Parent Search uses RHS data to find hybrid parents. We then cross-reference that data with award data and provide “View Awards” links where applicable.

DETAILS



Grex / Progeny Search (Hybrid Search)

OVERVIEW

The Grex / Progeny Search uses RHS data to find grex or progeny records. We then cross-reference that data with award data and provide “View Awards” links where applicable.

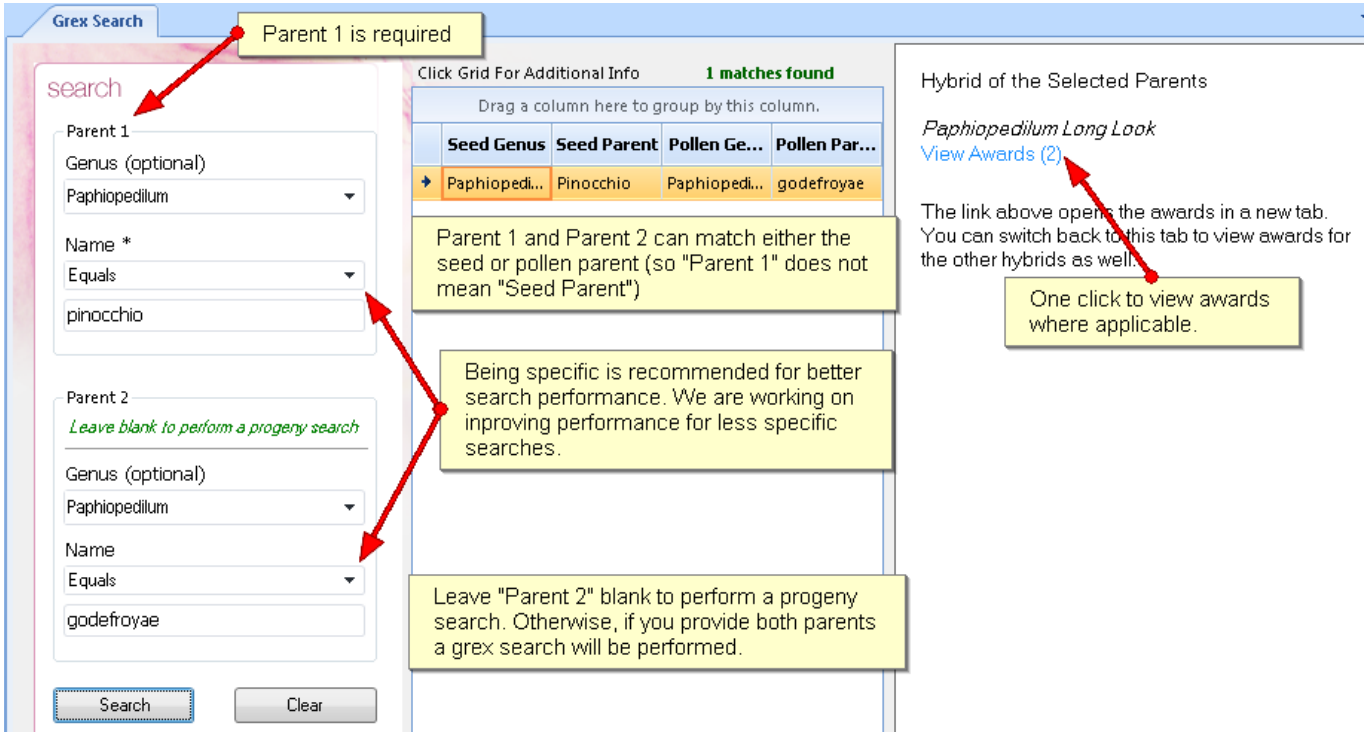
Parent 1 is required, parent 2 is optional.

Note that parent 1 simply means the first parent you want to specify. It does not mean “Seed” parent or “Pollen” parent…it can be either. The same goes for parent 2.

You search for a grex by specifying both parents. You can find progeny by only specifying a single parent.

Tip: Make your search as specific as possible to reduce search time as progeny searches in particular can take a long time. We will work on improving performance as part of a future update. Until then, being specific with your search will help.

DETAILS


Grex Search
Parent 1 is required
search
Parent 1
Genus (optional)
Paphiopedilum
Name *
Equals
pinocchio
Parent 2
Leave blank to perform a progeny search
Genus (optional)
Paphiopedilum
Name
Equals
godefroyae
Search
Clear
Click Grid For Additional Info
1 matches found
Drag a column here to group by this column.
Seed Genus
Seed Parent
Pollen Ge...
Pollen Par...
Paphiopedi...
Pinocchio
Paphiopedi...
godefroyae
Parent 1 and Parent 2 can match either the seed or pollen parent (so "Parent 1" does not mean "Seed Parent")
Being specific is recommended for better search performance. We are working on inproving performance for less specific searches.
Leave "Parent 2" blank to perform a progeny search. Otherwise, if you provide both parents a grex search will be performed.
Hybrid of the Selected Parents
Paphiopedilum Long Look
View Awards (2)
The link above opens the awards in a new tab. You can switch back to this tab to view awards for the other hybrids as well.
One click to view awards where applicable.

WCSPF Search (Species Search)

The WCSPF (World Checklist of Selected Plant Families – Royal Botanical Gardens, Kew) search allows you to search by full or partial genus and name. Genus is required.

Tip: There are 3 additional columns available (Infra. Rank, Infra. Epithet, Geo. Area.) See “Showing Hidden Columns” further in the manual to learn how to include those columns in the results.

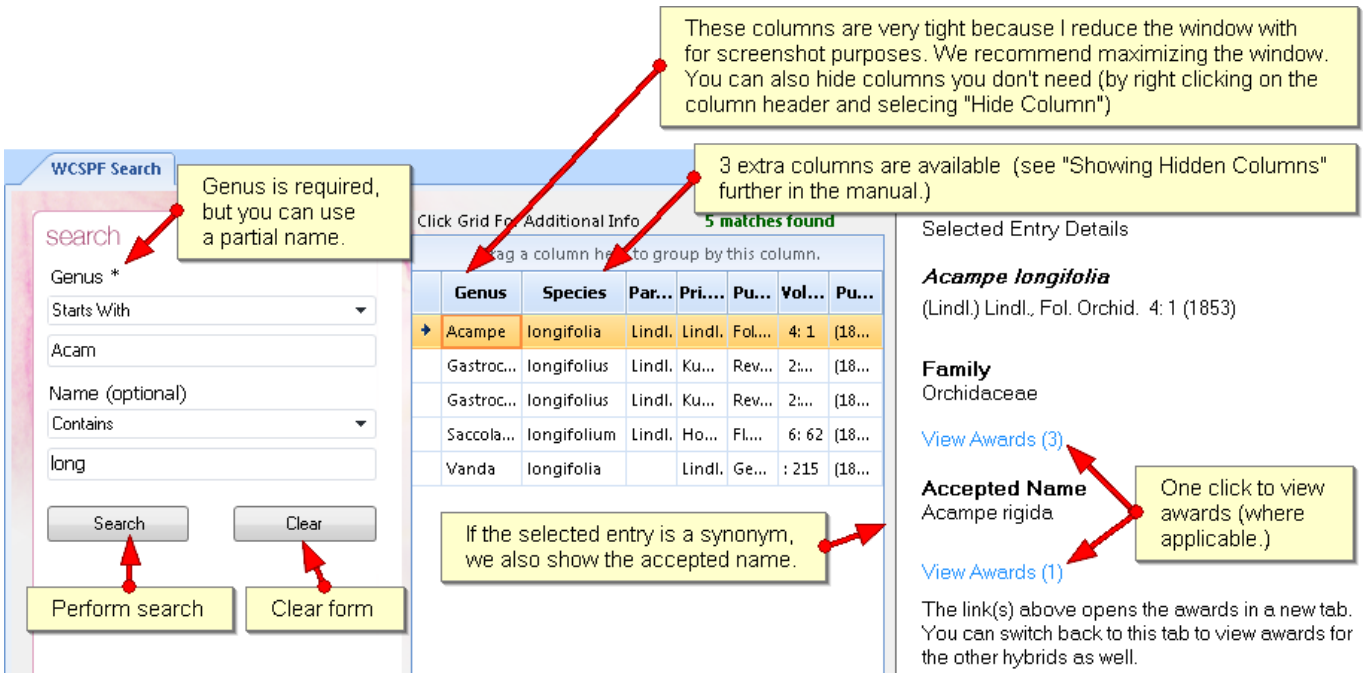


Image Search

The image search performs a search for award photos.

You can search by genus and/or species/hybrid, or by photographer first and/or last name (partial names are acceptable.)

Special features:

- Double-click a photo to view a larger image
- Click “Save” to save a photo to your computer
- Click “View Awards” to open a new tab with awards for that record
- Place your cursor over an orchid name if part of the name is cut off, and a bubble will appear with the full name.
- Click the “Photographer” tab to search by photographer

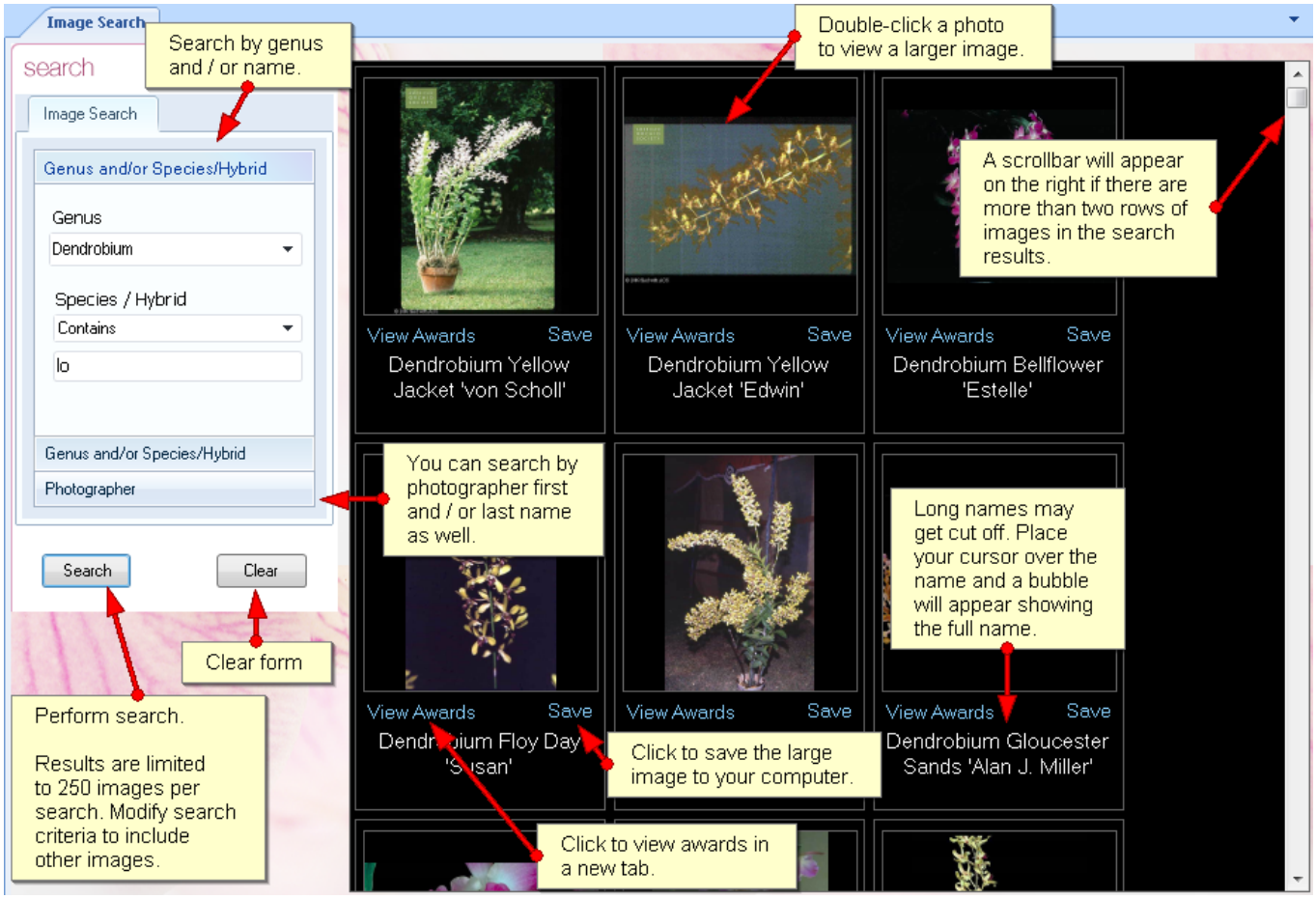


Image Search
search
Image Search
Genus and/or Species/Hybrid
Genus
Dendrobium
Species / Hybrid
Contains
lo
Genus and/or Species/Hybrid
Photographer
Search
Clear
Search by genus and / or name.
Double-click a photo to view a larger image.
A scrollbar will appear on the right if there are more than two rows of images in the search results.
You can search by photographer first and / or last name as well.
Long names may get cut off. Place your cursor over the name and a bubble will appear showing the full name.
Clear form
Perform search.
Results are limited to 250 images per search. Modify search criteria to include other images.
Click to save the large image to your computer.
Click to view awards in a new tab.
View Awards
Save
Dendrobium Yellow Jacket 'von Scholl'
Dendrobium Yellow Jacket 'Edwin'
Dendrobium Bellflower 'Estelle'
Dendrobium Gloucester Sands 'Alan J. Miller'

Search results are limited to 250 images per search. Simply modify the search criteria to include other images

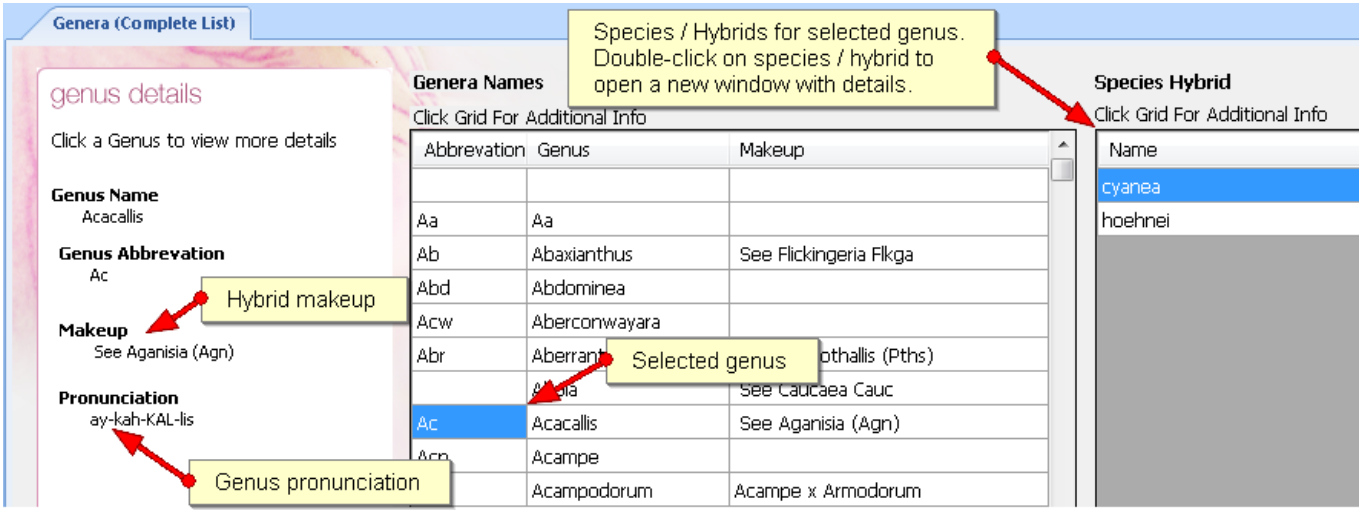
Genera (Complete List)

This is a full list rather than a search, but a species/hybrid search is performed when a genus is selected.

This form shows the genus pronunciation as well as the hybrid makeup where applicable.

You can double-click on a species / hybrid in the right panel to view details for the orchid.

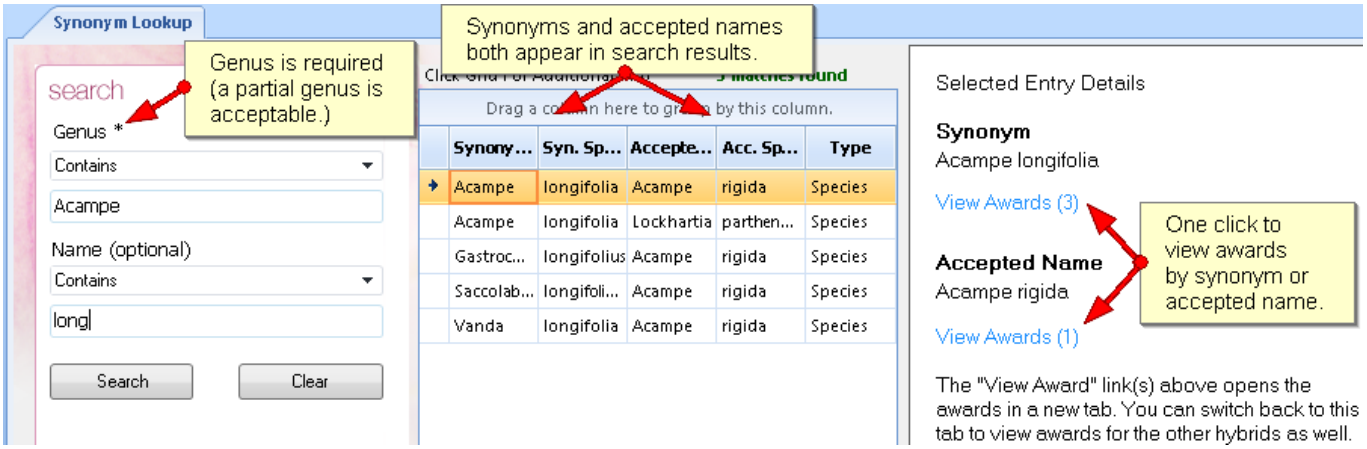
We hope to make some improvements to this form in a future update, which will bring it more in line with some of the other search forms in terms of features and consistency.



Synonyms

The synonym lookup searches the WCSPF, RHS and AOS data simultaneously and is significantly faster than attempting to include synonyms in an award search.

We recommend using this form to search for synonyms, then clicking the “View Awards” links for the synonym and accepted name.



Synonym searches are one-way. You can enter a synonym to search by, but that will not pull up other synonyms for the same accepted name. We may add this feature in a future update.

ADVANCED DATA FEATURES

Overview

Most of the search forms provide some advanced features in terms of organizing the search results.

These features include:

- Grouping by one or more columns. Including nested groups or dual grouping with a breakdown of record counts in each group, the ability to collapse or expand the group to see subgroups (where applicable) and records, and more.
- Sorting by one or more columns in ascending or descending order.
- Column rearranging (adjusting the order of columns) and pinning columns
- Hiding one or more columns
- Showing hidden columns (including columns that were pre-hidden)
- Conditional formatting which allows highlighting columns or entire rows based on record values. You can add any number of rules. For instance, you could make highlight scores over 90 with one color and those under 50 in another color. There are numerous formatting options.
- Side-by-Side comparison which is currently implemented with a “docking” capability. You can doc tabs vertically or horizontally.

See the following pages for more details including screenshots of the features listed above.

Grouping Records

Grouping functionality is great for research and quickly getting at subsets of your search results. To group by a column, you simply drag that column into the group by area with your mouse and drop it.

Subgrouping

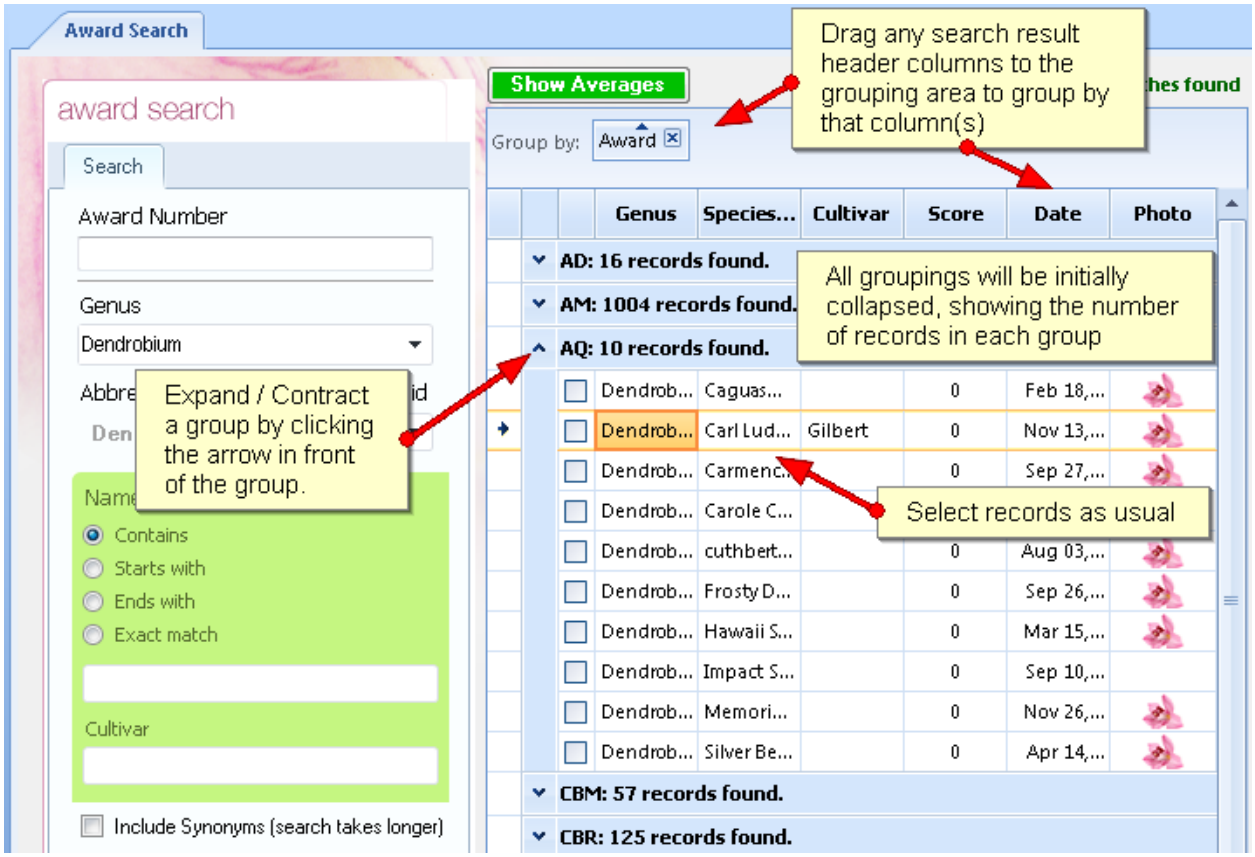
You can even drag a group onto another group to perform grouping within an existing grouping, as well as doing side-by-side grouping which is somewhat complicated to explain…but look for an upcoming video at http://www.aos.org/opinfo/ which will demonstrate advanced grouping and other features in the near future.

Undoing Grouping

To undo the grouping, click on the “X” on that group header.

Sorting Groups

Also notice that groups can be sorted by clicking on the group header.

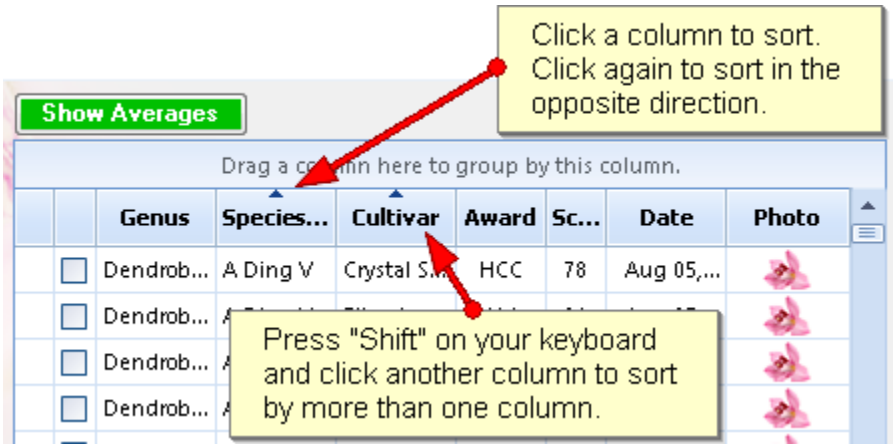


Sorting Records

To sort by a column, you simply click on a particular column header (such as “Genus”). Clicking again sorts in the opposite direction.

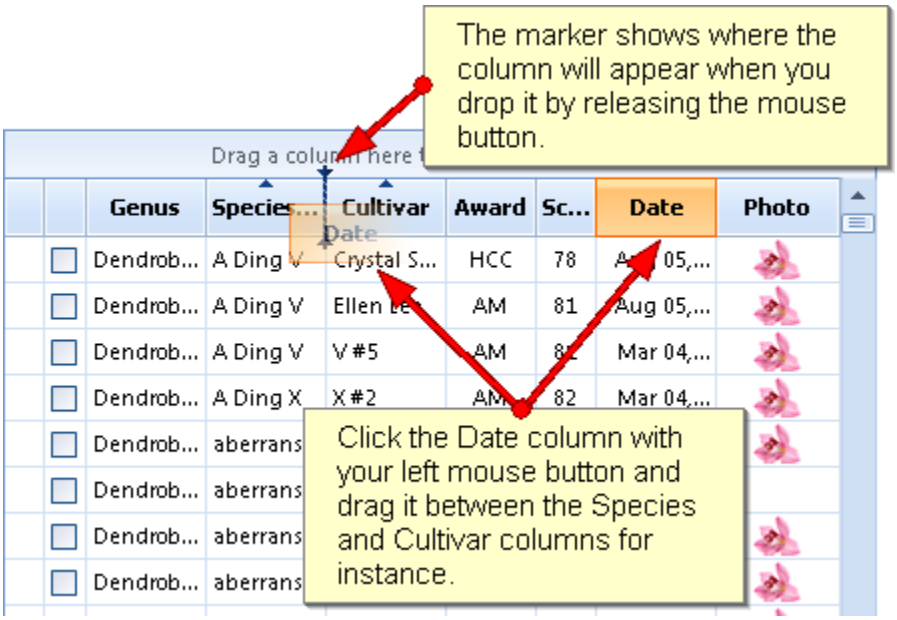
Sorting by Multiple Columns

You can sort by more than one column by holding the “Shift” key on your keyboard when clicking on column headers.


Click a column to sort. Click again to sort in the opposite direction.
Show Averages
Drag a column here to group by this column.
Genus
Species...
Cultivar
Award
Sc...
Date
Photo
Dendrob... A Ding V Crystal S... HCC 78 Aug 05,...
Dendrob...
Dendrob...
Dendrob...
Press "Shift" on your keyboard and click another column to sort by more than one column.

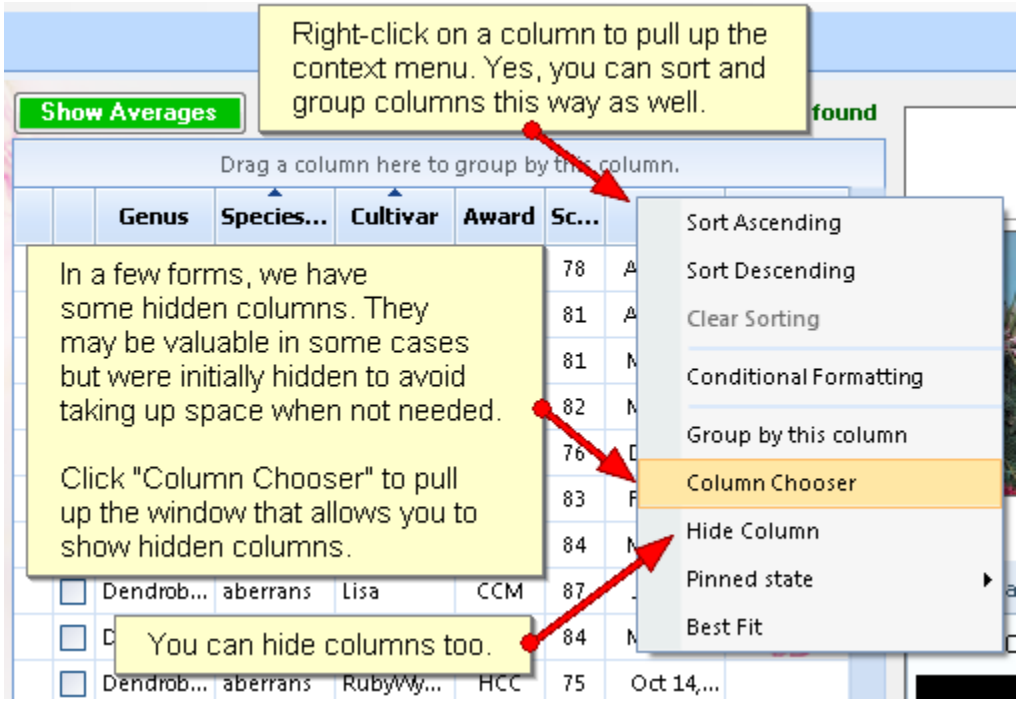
Rearranging Columns

If you want the Date column to appear right after the Species column for instance, simply drag the Date column with your mouse and drop it next to the Species column. A marker will appear showing you where the Date column will be positioned when you drop it.

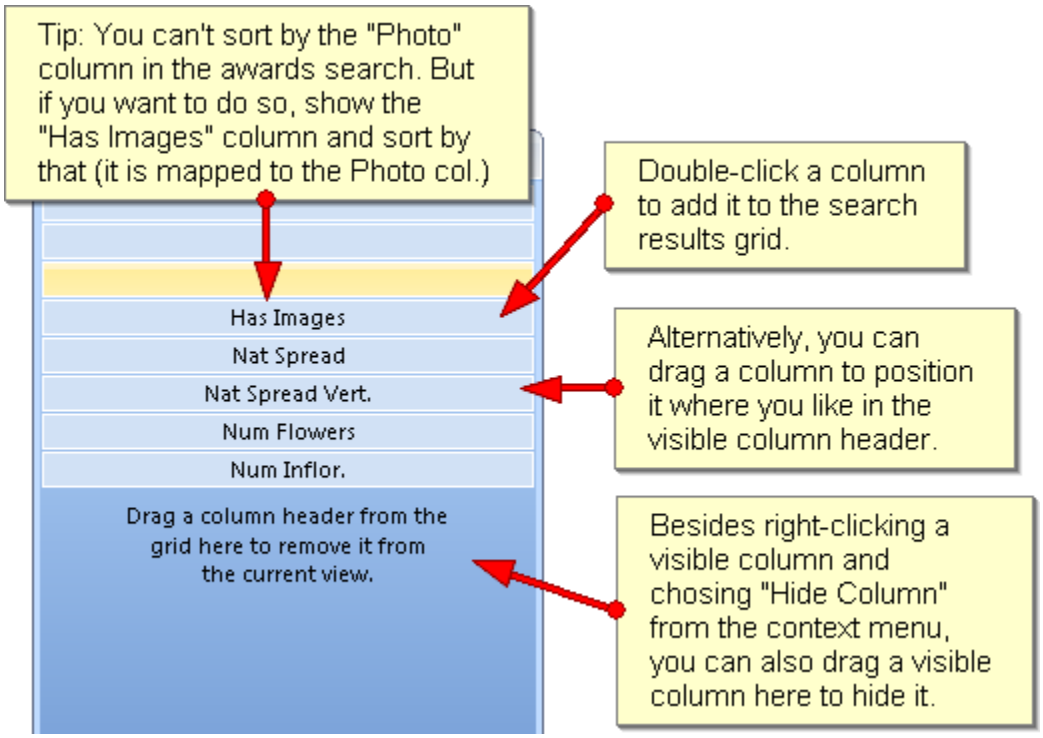

The marker shows where the column will appear when you drop it by releasing the mouse button.
Genus
Species...
Cultivar
Award
Sc...
Date
Photo
Date
Dendrob... A Ding V Crystal S... HCC 78 05,...
Dendrob... A Ding V Ellen ... AM 81 Aug 05,...
Dendrob... A Ding V V #5 AM Mar 04,...
Dendrob... A Ding X X #2 AM 82 Mar 04,...
Dendrob... aberrans
Dendrob... aberrans
Dendrob... aberrans
Dendrob... aberrans
Click the Date column with your left mouse button and drag it between the Species and Cultivar columns for instance.

Showing Hidden Columns

Didn't see that one coming did you? On some forms, we have additional columns available if you want to see them, but we hide them so they don't take up too much space particularly when you haven't maximized the Orchids Plus window.


Right-click on a column to pull up the context menu. Yes, you can sort and group columns this way as well.
Show Averages
found
Drag a column here to group by this column.
Genus
Species...
Cultivar
Award
Sc...
Sort Ascending
Sort Descending
Clear Sorting
Conditional Formatting
Group by this column
Column Chooser
Hide Column
Pinned state
Best Fit
In a few forms, we have some hidden columns. They may be valuable in some cases but were initially hidden to avoid taking up space when not needed.
Click "Column Chooser" to pull up the window that allows you to show hidden columns.
You can hide columns too.

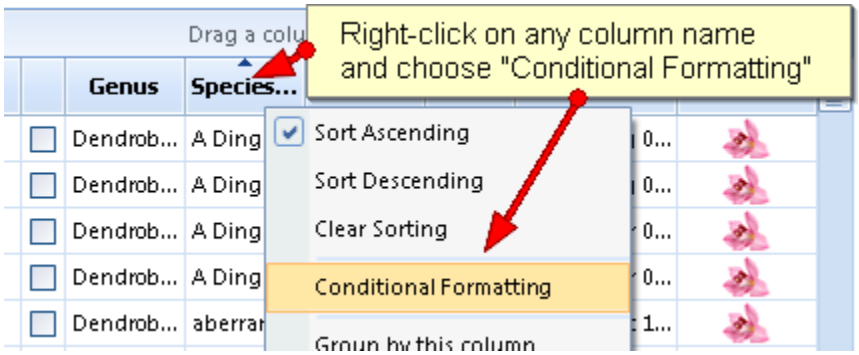
When you select "Column Chooser" from the context window, the following window appears (when applicable):


Tip: You can't sort by the "Photo" column in the awards search. But if you want to do so, show the "Has Images" column and sort by that (it is mapped to the Photo col.)
Double-click a column to add it to the search results grid.
Has Images
Nat Spread
Nat Spread Vert.
Num Flowers
Num Inflor.
Alternatively, you can drag a column to position it where you like in the visible column header.
Drag a column header from the grid here to remove it from the current view.
Besides right-clicking a visible column and chosing "Hide Column" from the context menu, you can also drag a visible column here to hide it.

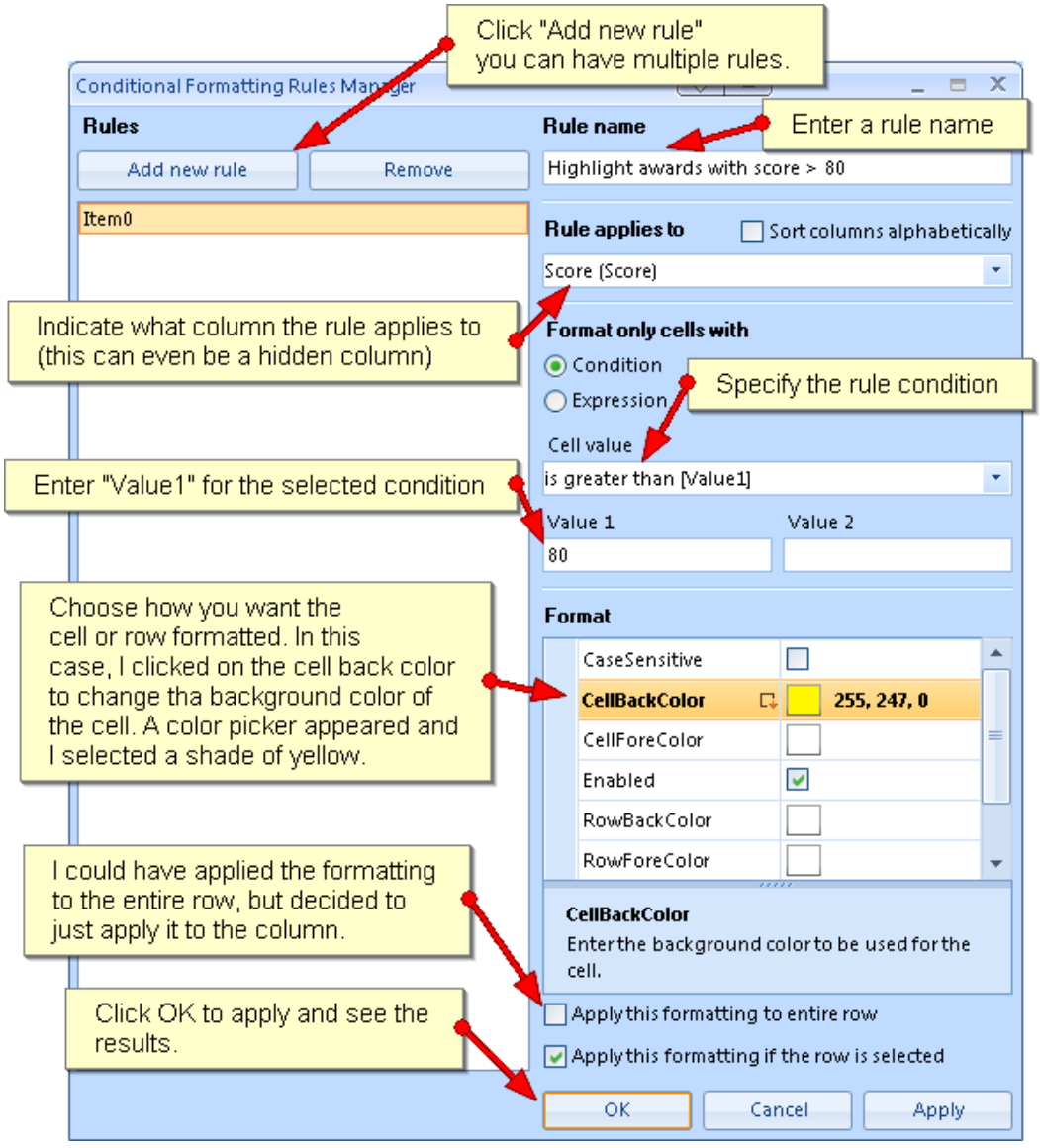
Conditional Formatting

Want to highlight all award records in the search result with a score above 80? No problem.

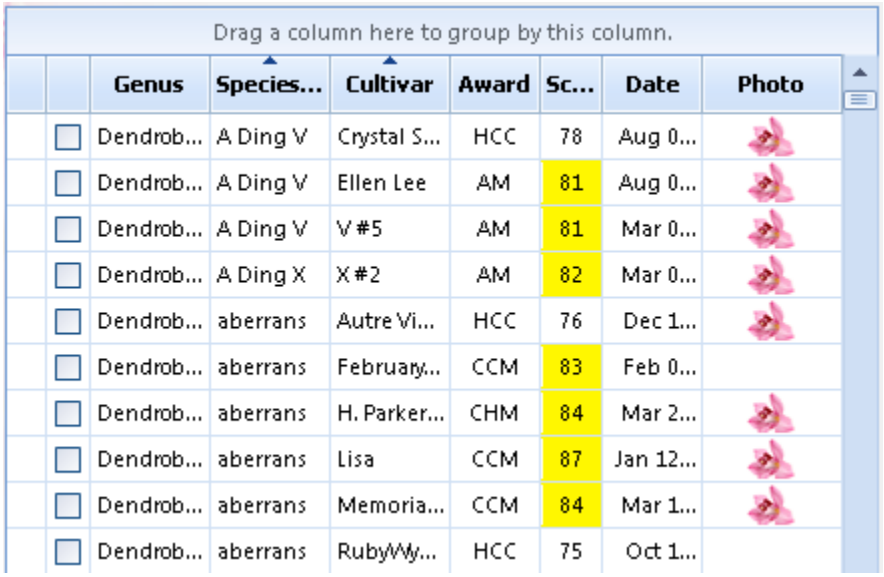
Simply right-click on any column and choose “Conditional Formatting” from the context menu.



The Conditional Formatting Rules Manager window will appear.


Click "Add new rule" you can have multiple rules.
Conditional Formatting Rules Manager
Rules
Add new rule
Remove
Item0
Rule name
Enter a rule name
Highlight awards with score > 80
Rule applies to
Sort columns alphabetically
Score (Score)
Indicate what column the rule applies to (this can even be a hidden column)
Format only cells with
Condition
Expression
Specify the rule condition
Cell value
Enter "Value1" for the selected condition
is greater than [Value1]
Value 1
Value 2
80
Format
Choose how you want the cell or row formatted. In this case, I clicked on the cell back color to change tha background color of the cell. A color picker appeared and I selected a shade of yellow.
CaseSensitive
CellBackColor
255, 247, 0
CellForeColor
Enabled
RowBackColor
RowForeColor
I could have applied the formatting to the entire row, but decided to just apply it to the column.
CellBackColor
Enter the background color to be used for the cell.
Click OK to apply and see the results.
Apply this formatting to entire row
Apply this formatting if the row is selected
OK
Cancel
Apply

This is how the rule specified on the following page appears:


Drag a column here to group by this column.
Genus
Species...
Cultivar
Award
Sc...
Date
Photo
Dendrob... A Ding V Crystal S... HCC 78 Aug 0...
Dendrob... A Ding V Ellen Lee AM 81 Aug 0...
Dendrob... A Ding V V #5 AM 81 Mar 0...
Dendrob... A Ding X X #2 AM 82 Mar 0...
Dendrob... aberrans Autre Vi... HCC 76 Dec 1...
Dendrob... aberrans February... CCM 83 Feb 0...
Dendrob... aberrans H. Parker... CHM 84 Mar 2...
Dendrob... aberrans Lisa CCM 87 Jan 12...
Dendrob... aberrans Memoria... CCM 84 Mar 1...
Dendrob... aberrans RubyWy... HCC 75 Oct 1...

Removing a rule:

You can remove a rule by pulling up the Conditional Formatting Rules Manager again, select your rule and click the “Remove” button.

Pinning Columns

You can right-click on a column and pin it to the left or right (or unpin it.) This would be more useful if we allowed horizontal scrolling for the data grid which we currently do not. If you are familiar with this feature in Excel for instance, it works in a similar way.

The reason we don’t allow horizontal scrolling for the results grid is because that area needs to be resized when the window changes width and we needed a way to make that happen automatically.

We may allow horizontal scrolling in the future, in which case, pinning columns will come in handy.

Side-by-Side Comparison

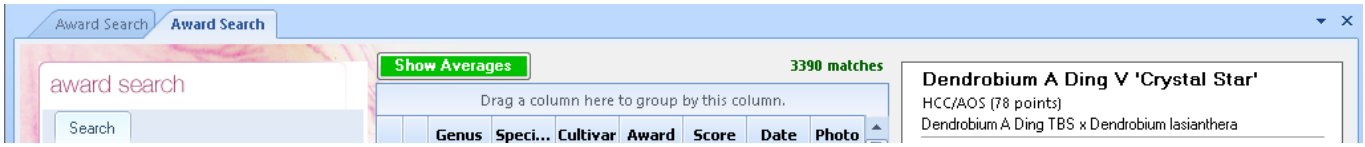
If you have seen Orchids Plus online (the web version), you might have noticed that we provide the ability to view more than one award side-by-side. You may be wondering why the “Show Averages” button is there, but not the “Side-by-Side” comparison.

The reason is that we provide a special “Docking” feature in Orchids Plus offline that provides a similar side-by-side effect. Keep in mind, we expect to add a “Side-by-Side” record comparison feature that more closely matches the online version shortly.

For now, take a look at the docking capability on the following page.

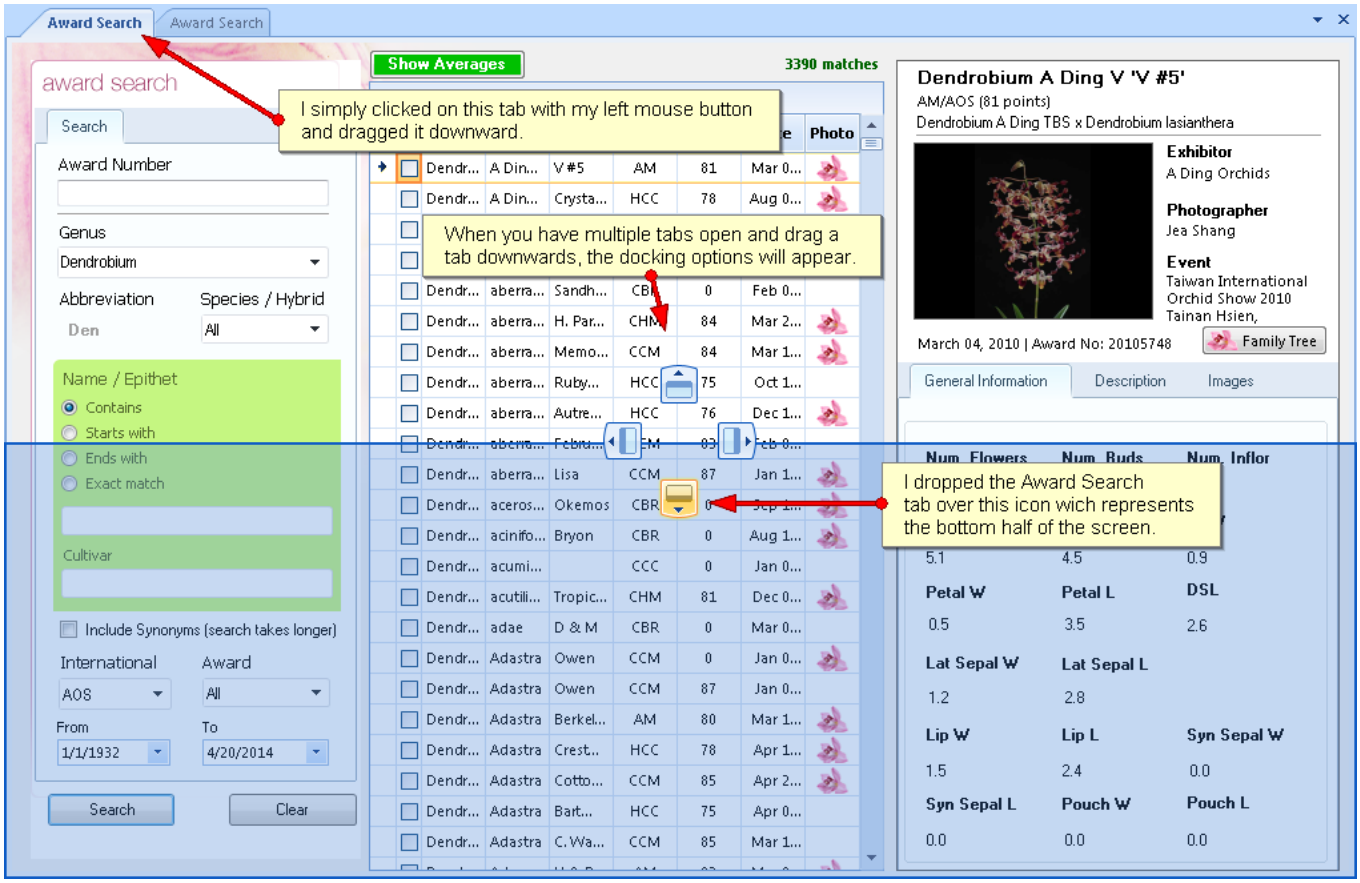
Docking Capabilities

With Orchids Plus Offline, you can easily have two Award Search tabs open at the same time (by selecting “Basic Award Search” from the Search menu twice for instance.



You can easily switch between the two by clicking on the tab you want to work with.

You can also “dock” one above the other by dragging the inactive tab on top or bottom of the existing search window as shown in the image below:

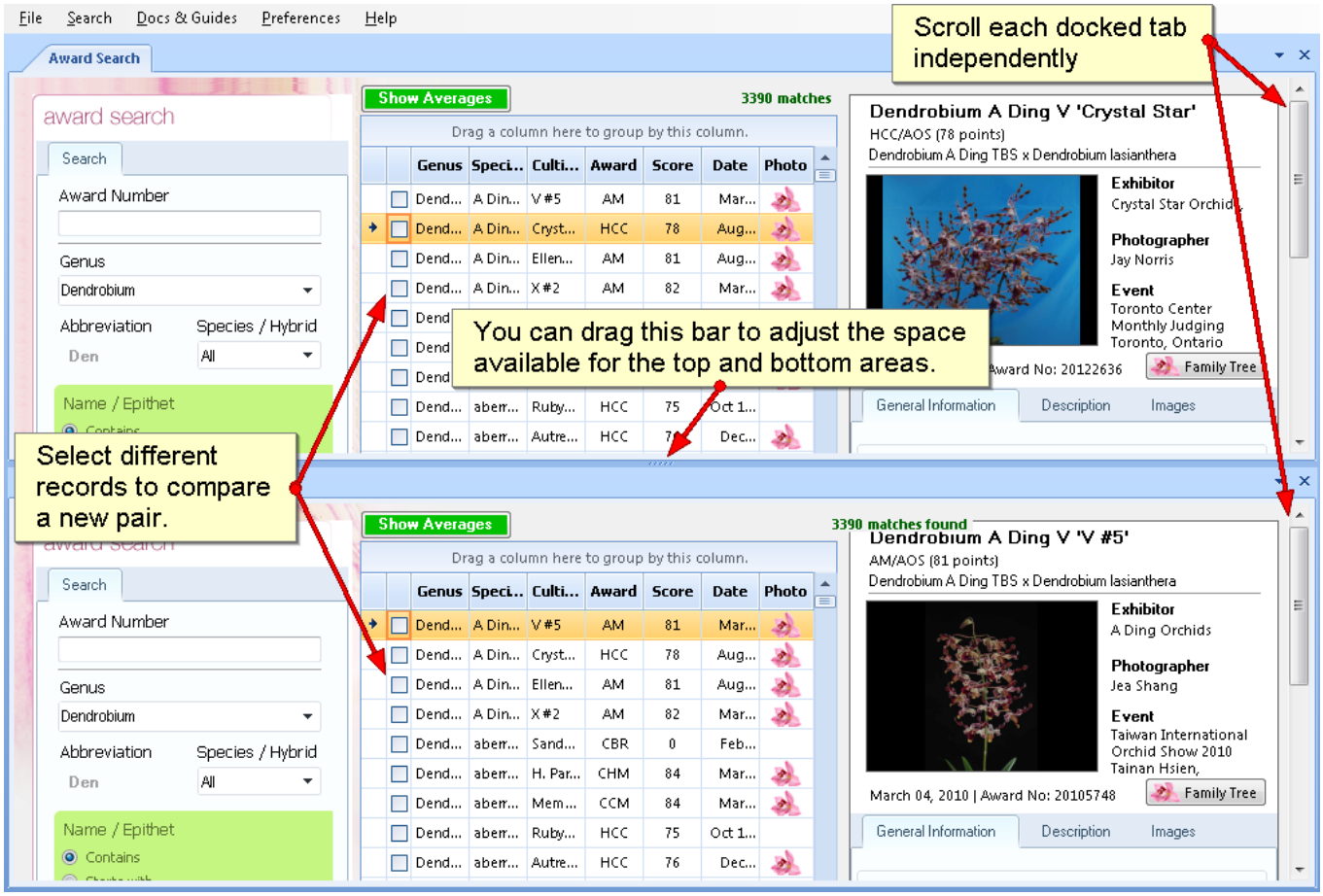


Docked Tabs

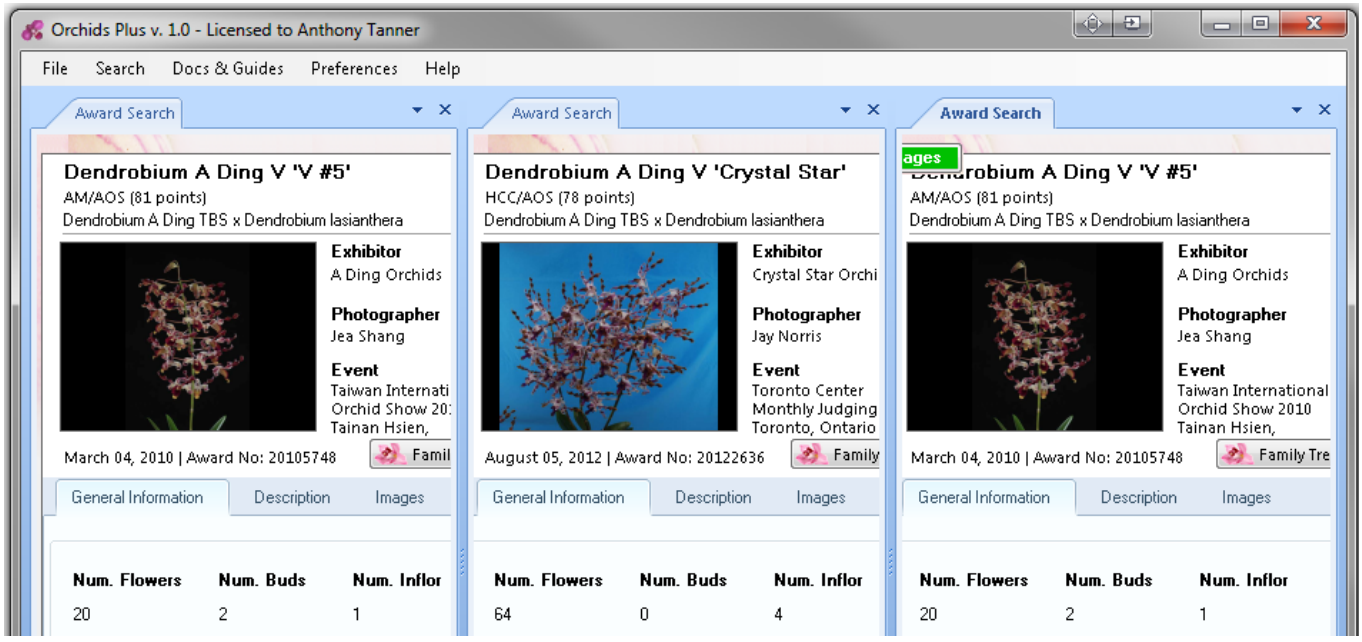
See the docked tabs displayed on the following page. Notice that you can scroll each docked tab independently and adjust the space allocated to each area.

When you want to view awards (or other searches) side-by-side, this is the way to do it for now.

Note you can also dock vertically to the left or right rather than horizontally to the top and bottom.



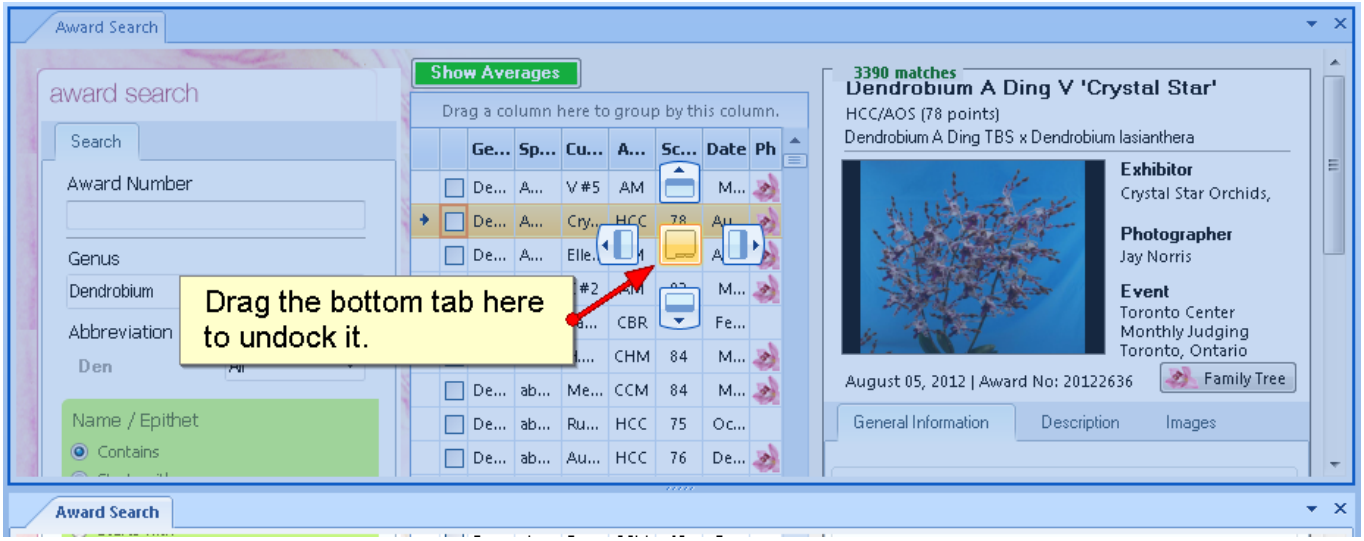
Side-by-Side Docking



Notice there is an anomaly with the “Show Averages” button for the third award search…not sure why that happened. However, we intend to roll out a number of fixes and improvements as time allows.

Undocking a Docked Tab

To undock a docked tab, you simply drag the tab you want to undock. When the docking symbols appear, drag the tab to the center icon and the tab will be undocked.



You Could Also Simply Close a Docked Tab

If you no longer want to work with the tab, you could simply close it as well by clicking the “X” to the right of the docked tab.

Filtering Capabilities

Some of the searches provide the ability to filter your search results by additional criteria. Filtering allows you to hide all rows except those that match your criteria. There are several benefits to this feature, but the most important are:

1. Filtering allows you to quickly (much faster than a new search), narrow your search results by only showing rows that match your criteria.

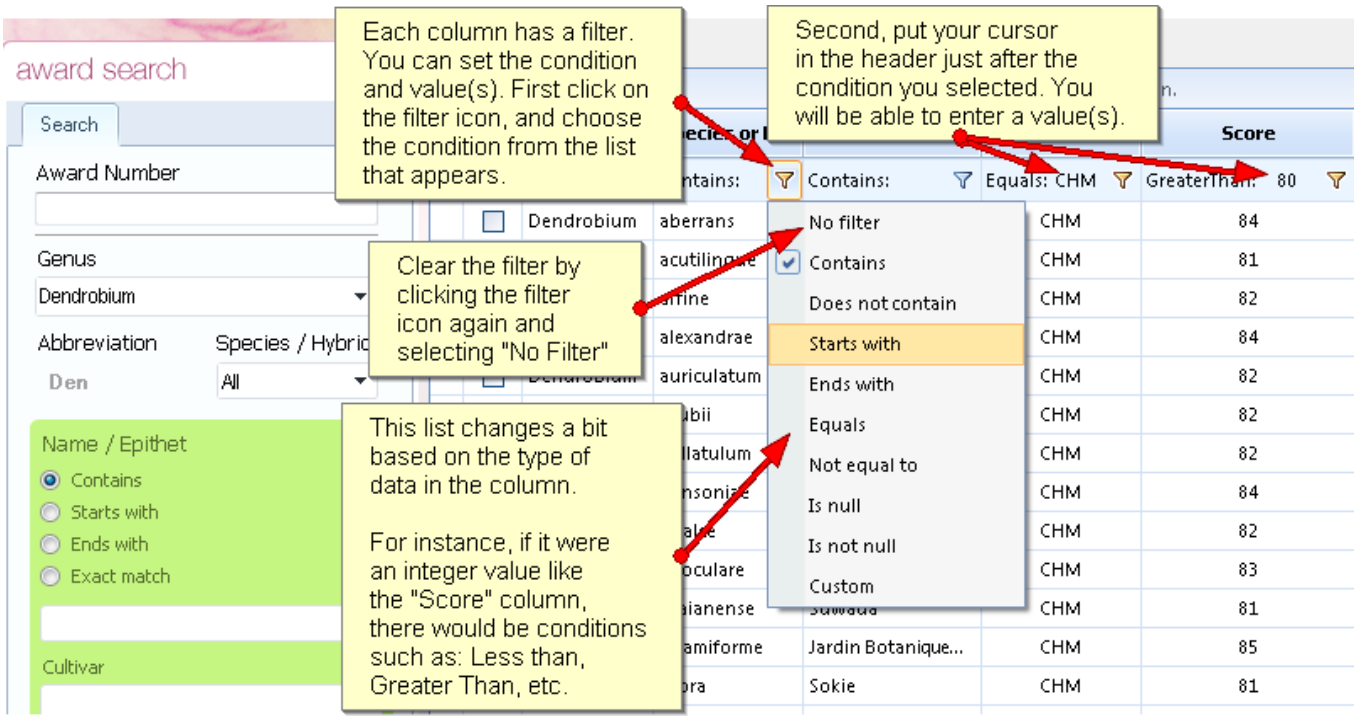
2. With filtering, you can clear a filter to bring back rows that were previously filtered out.

3. Filtering also allows you to narrow your search results based on all columns of the search results, not just those available in the search form.

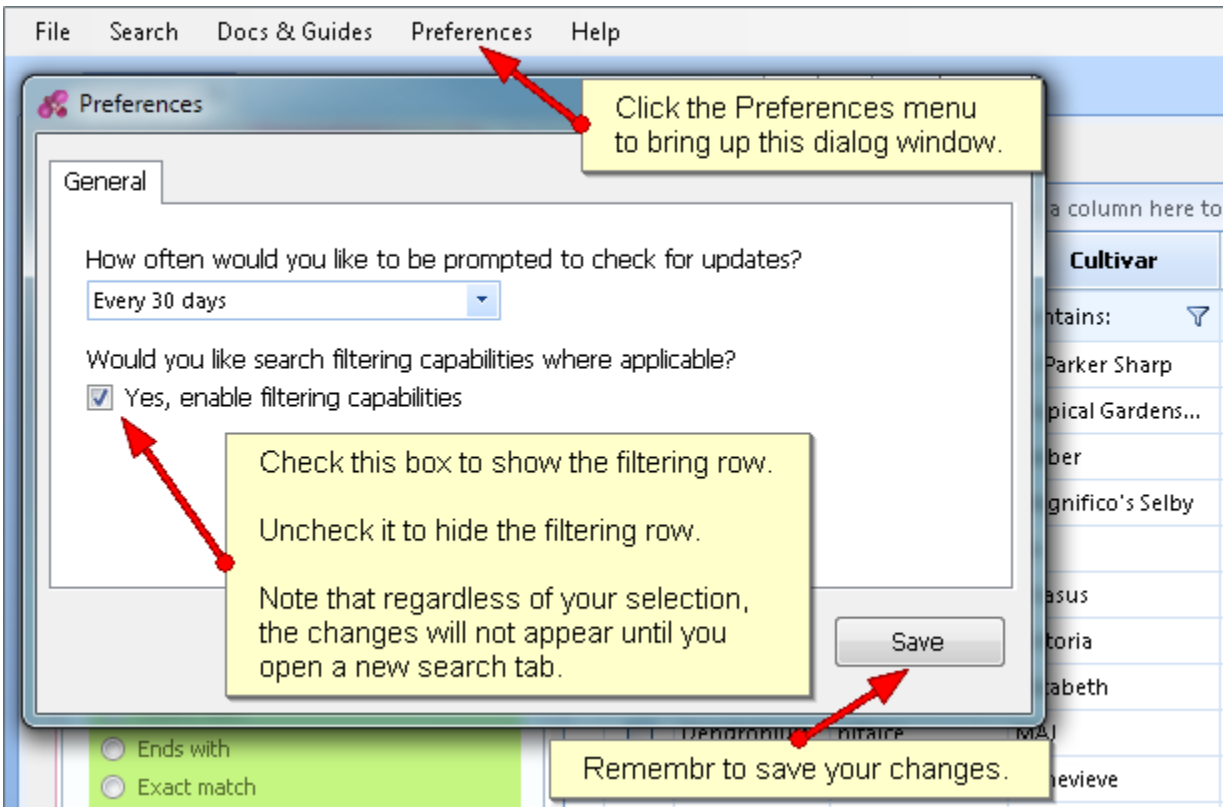
Here are just a few practical examples of what you can do with filtering:

- Only show awards that have photos (by filtering with the hidden column Has Images)
- You could filter award search results to only show awards with a score of 80 or above.
- You could display the MonthNum column (see information about hidden columns) in the award search and show only those awards in May (or even during the summer months) for the range of years 2000 through the current year.
- Filter the RHS (Hybrid Search) data by columns that aren’t in the search form

Let's see what the filtering feature looks like:



You can turn filtering on or off from the Preferences menu.


File
Search
Docs & Guides
Preferences
Help
Click the Preferences menu to bring up this dialog window.
Preferences
General
How often would you like to be prompted to check for updates?
Every 30 days
Would you like search filtering capabilities where applicable?
Yes, enable filtering capabilities
Check this box to show the filtering row.
Uncheck it to hide the filtering row.
Note that regardless of your selection, the changes will not appear until you open a new search tab.
Save
Remembr to save your changes.
Ends with
Exact match
Cultivar
Parker Sharp

DOCS & GUIDES

Overview

The documents and guides in Orchids Plus include:

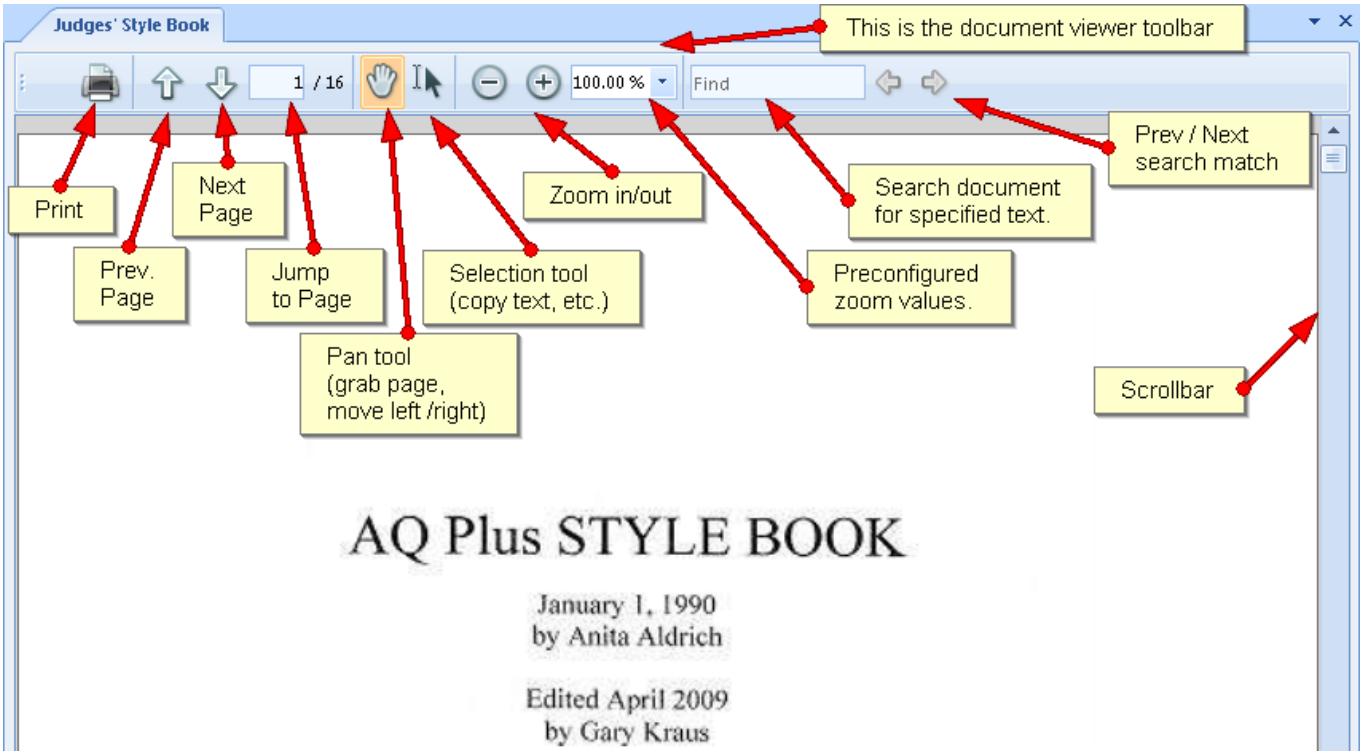
- Judging Handbook – The judging handbook
- Training Aids Manual – The training aids manual for judges
- Judges' Style Book – The style guide for award descriptions outlining the format and sequencing of elements in descriptions.
- SITF Forms – Species Identification Task Force information form
- AOS Specialty Awards – Documents specialty awards with historical data
- AOS List of Judges – This provides a regularly updated list of judges, including the ability to search / filter the list, sort and group the list (for instance you could drag the "Status" column to the header and see judges grouped by status. The list can be exported as well.

The documents and guides are all in PDF format except for the "AOS List of Judges" which is more like a filterable spreadsheet.

Internal Document Viewer

Orchids Plus currently uses an internal PDF viewer (in case users don't have a PDF viewer such as Adobe Reader installed on their computer.) However, we may add a feature soon that allows users to specify in the preferences whether they want to use the internal viewer or their standard PDF viewer installed on their computer.

The internal document viewer is shown below.



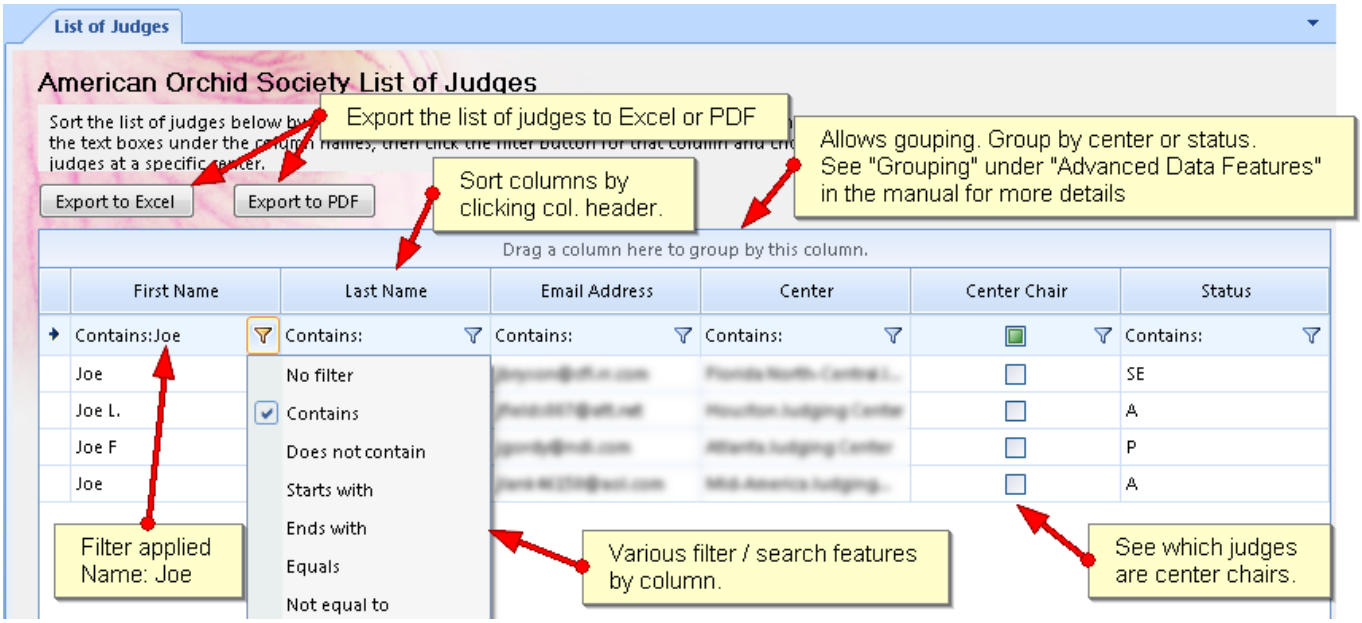
Large documents can take a minute or so to load. In addition, the internal document viewer does not currently support bookmark navigation. This is one of the reasons, we will likely provide a new option in the preferences window to indicate whether you want to use the internal document viewer to view these PDFs or the PDF viewer installed on your computer. Look for an update shortly.

AOS List of Judges

The list of judges is not a standard document but rather a searchable, sortable spreadsheet.

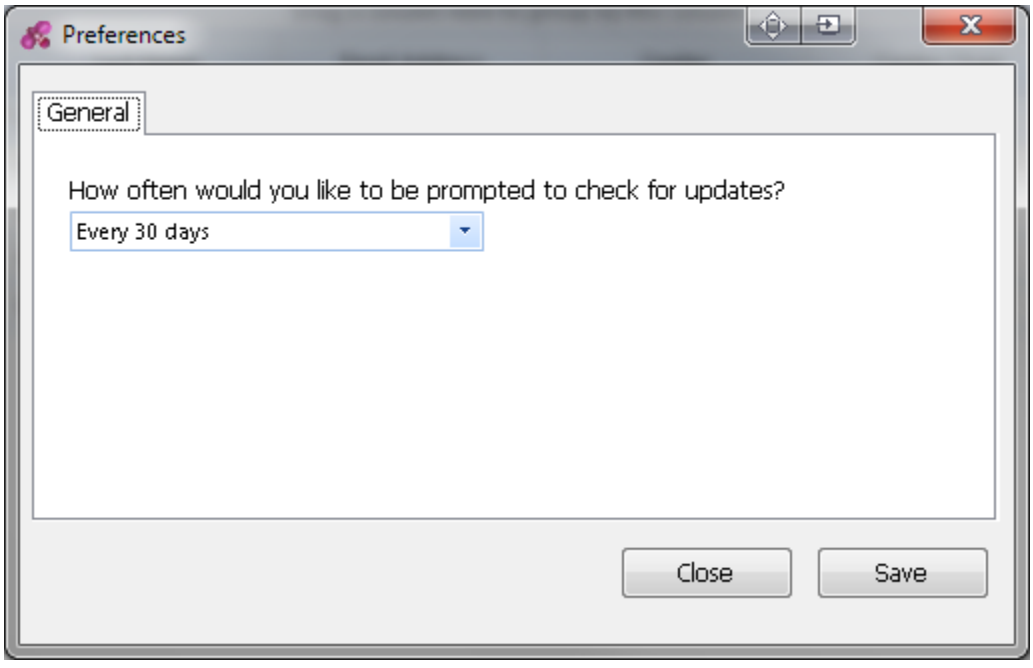
The list can be exported to Excel or a PDF document. However, you may find the searching/filtering capabilities more convenient.

See the following page for a screenshot.



PREFERENCES

At present, the preferences dialog window simply allows you to indicate how often you want the application to prompt to check for updates. You can select “Never” if you don’t want to be prompted, or as far out as every 180 days to be prompted twice a year. The initial value is set to every 15 days.



We will be adding more features to the preferences dialog soon. So be sure to check for updates.

HELP & SUPPORT

Overview

The help menu contains some important features including the “Check for Updates” capability and the “About Orchids Plus” dialog window which provides details about the precise version of the program you are using among other things.

The help menu also contains links to important web pages (soon to include the link to the new AOS help desk which you can reach at - http://aoshelp.freshdesk.com)

Help menu options:

- Check for Updates – Allows you to manually initiate a check for updates as frequently as you like without waiting to be manually prompted to check for updates.

- Support, FAQs, Videos… - This opens a browser window with the Orchids Plus information page. You will find some overview information, how-to videos and a link to the support desk with numerous questions and answers as well as the ability to create a support ticket for prompt assistance with any problem you are experiencing.

- ORHIDS Magazine Sample (PDF) – This opens the September 2013 issue of ORCHIDS Magazine in your PDF viewer. If you do not have a PDF viewer installed, we recommend downloading Adobe Reader which is free.

- Visit the AOS Website – A convenient link to http://www.aos.org which will open in your browser.

- Access Orchids Plus Online – Opens up Orchids Plus online in your browser, providing up-to-the minute award data. Orchids Plus online can also be used from tablets and Macs without the need for Windows emulation.

- About Orchids Plus – Shows the current program and file version, user information and subscription status. This dialog window is particularly useful if you experience a problem with the application as the File Version tells us how current your program features, data and images are.

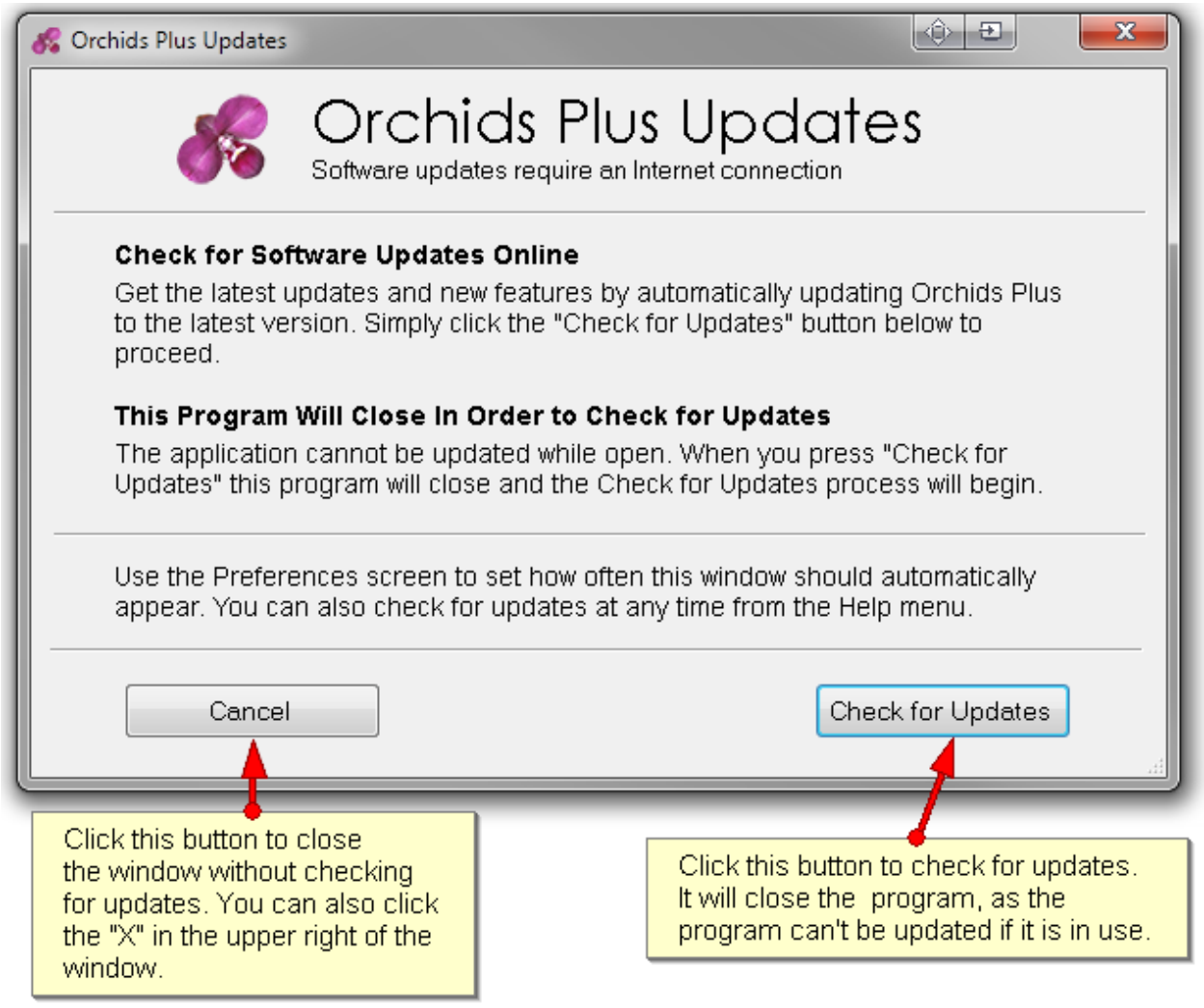
On the following few pages, we’ll take a closer look at “Check for Updates”, “ORCHIDS Magazine…” and “About Orchids Plus”.

Check for Updates

Orchids Plus has the ability to digitally deliver application, data and image updates including fixes and new features.

To check for updates, simply select “Check for Updates” from the help menu.

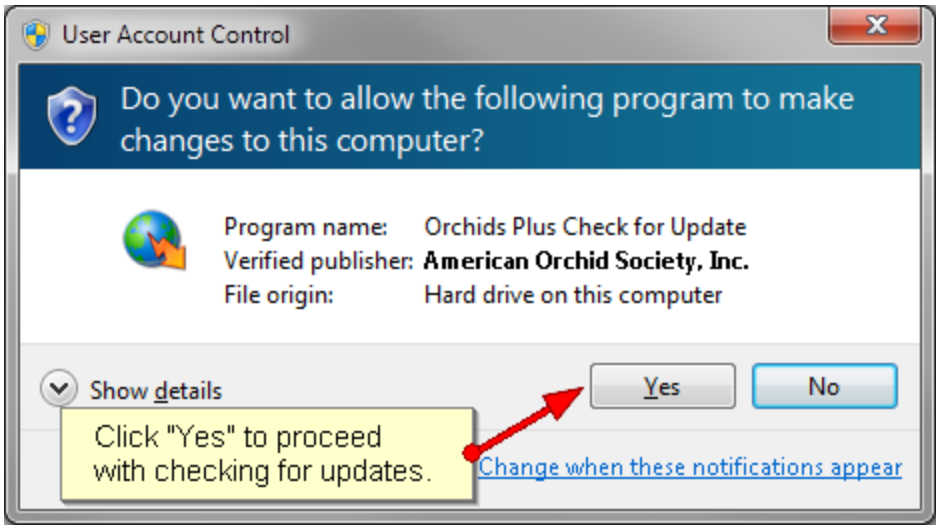
You will see the following dialog window:


Orchids Plus Updates
Orchids Plus Updates
Software updates require an Internet connection
Check for Software Updates Online
Get the latest updates and new features by automatically updating Orchids Plus to the latest version. Simply click the "Check for Updates" button below to proceed.
This Program Will Close In Order to Check for Updates
The application cannot be updated while open. When you press "Check for Updates" this program will close and the Check for Updates process will begin.
Use the Preferences screen to set how often this window should automatically appear. You can also check for updates at any time from the Help menu.
Cancel
Check for Updates
Click this button to close the window without checking for updates. You can also click the "X" in the upper right of the window.
Click this button to check for updates. It will close the program, as the program can't be updated if it is in use.

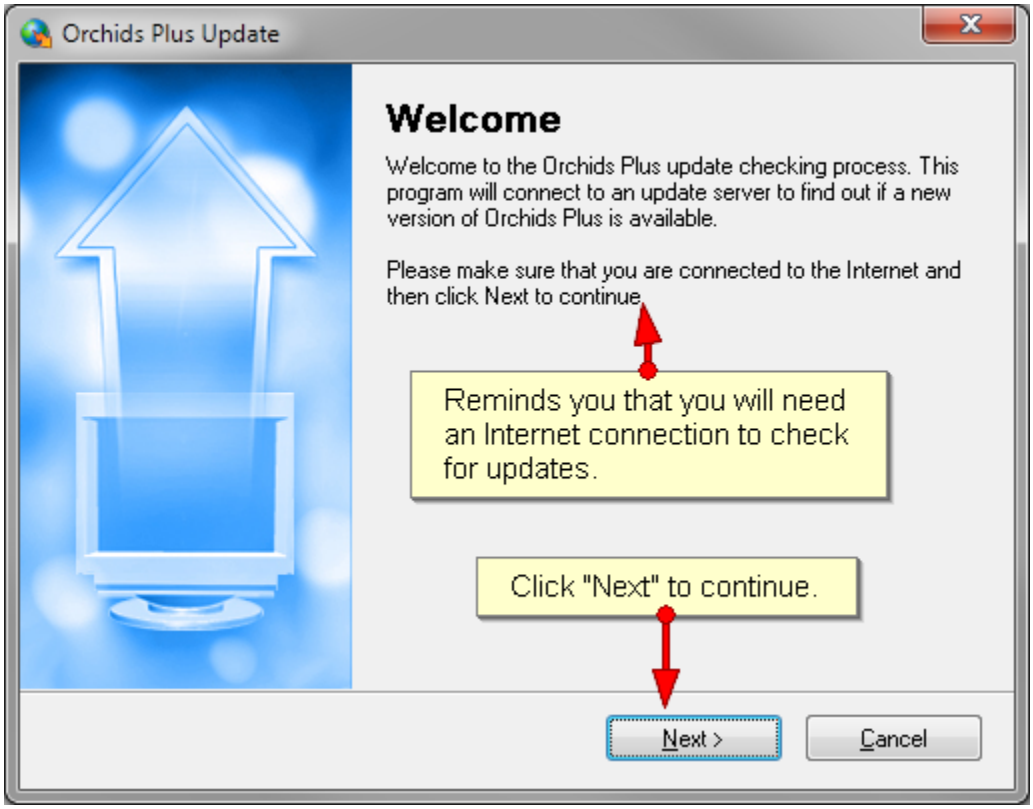
When you check for updates, the program will close since it cannot be updated when in use. Be sure you are ready to close the application before checking for updates.

On some computer systems, you will be prompted to allow the update program to run.

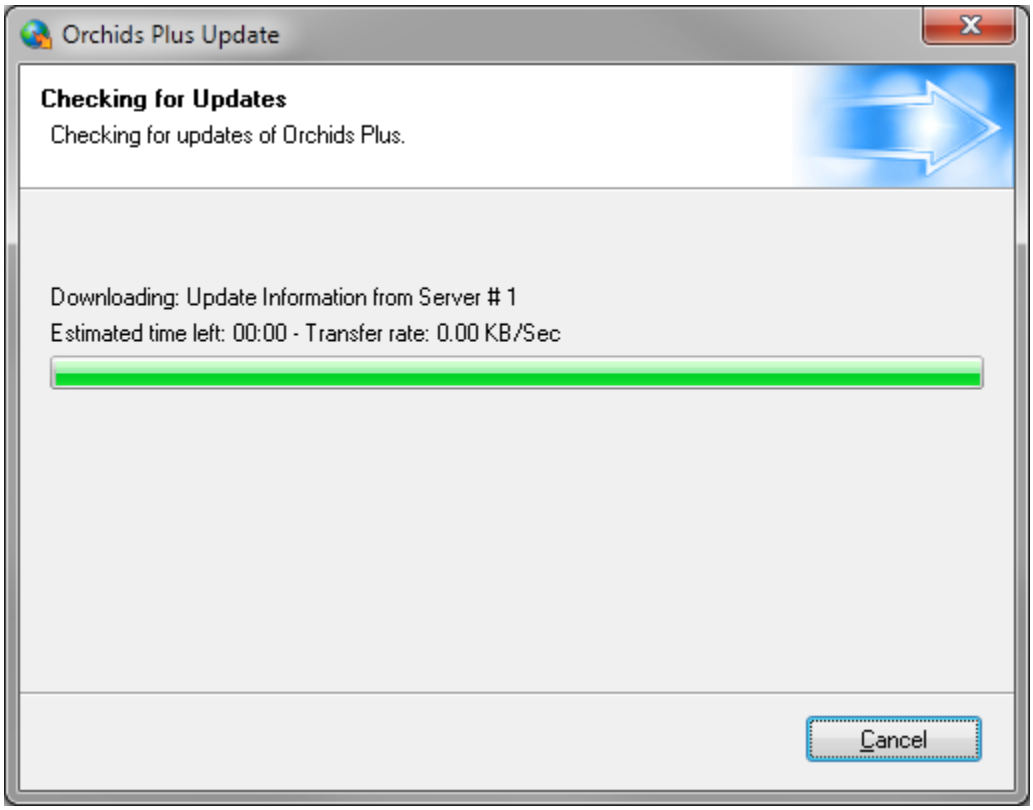
This is called User Account Control and is a feature of Windows Vista and higher. Please select “Yes” to proceed with checking for updates (and note that the AOS is the verified publisher) – see a screenshot of this dialog window on the following page.


User Account Control
Do you want to allow the following program to make changes to this computer?
Program name: Orchids Plus Check for Update
Verified publisher: American Orchid Society, Inc.
File origin: Hard drive on this computer
Show details
Yes
No
Click "Yes" to proceed with checking for updates.
Change when these notifications appear

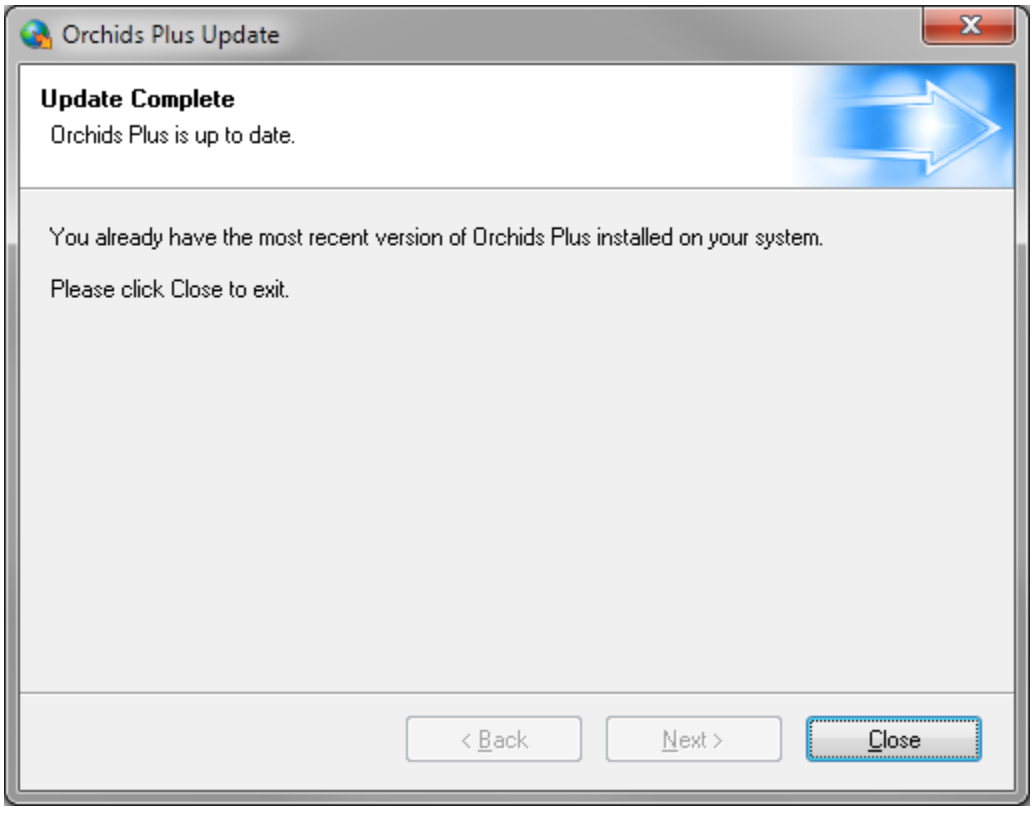
CHECK FOR UPDATES WIZARD


Orchids Plus Update
Welcome
Welcome to the Orchids Plus update checking process. This program will connect to an update server to find out if a new version of Orchids Plus is available.
Please make sure that you are connected to the Internet and then click Next to continue.
Reminds you that you will need an Internet connection to check for updates.
Click "Next" to continue.
Next >
Cancel

The application will check our update server to see if an update is available.


Orchids Plus Update
Checking for Updates
Checking for updates of Orchids Plus.
Downloading: Update Information from Server # 1
Estimated time left: 00:00 - Transfer rate: 0.00 KB/Sec
Cancel

If no update is available, you will see the following window:


Orchids Plus Update
Update Complete
Orchids Plus is up to date.
You already have the most recent version of Orchids Plus installed on your system.
Please click Close to exit.
< Back
Next >
Close

If an update is available, it will be downloaded and another wizard will begin to install the update.

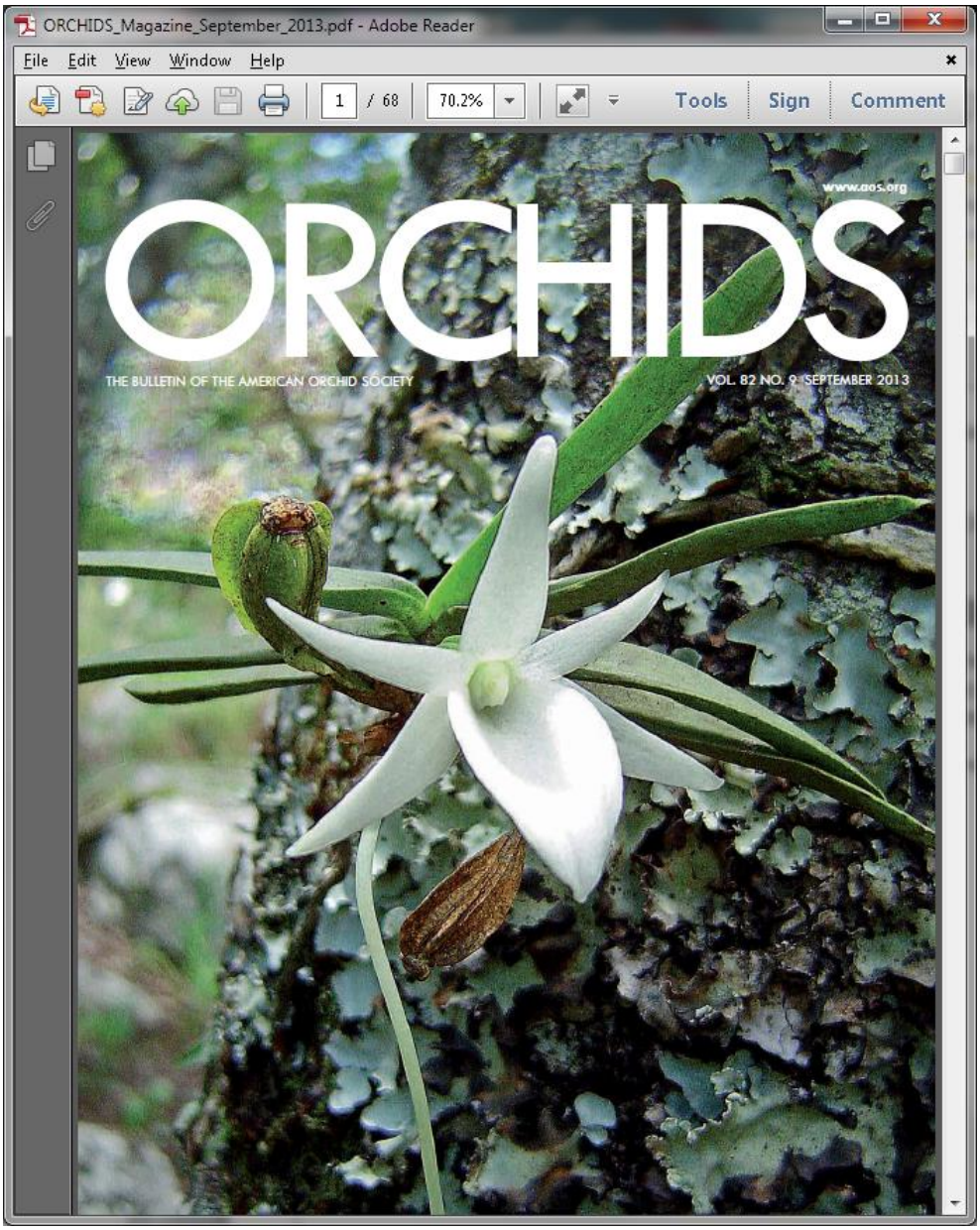
Simply walk through the steps on the screen to perform the update.

We will plan on uploading a video showing the update process on the Orchids Plus information page soon at http://www.aos.org/opinfo/

ORCHIDS Magazine Sept. 2013 Issue (PDF)

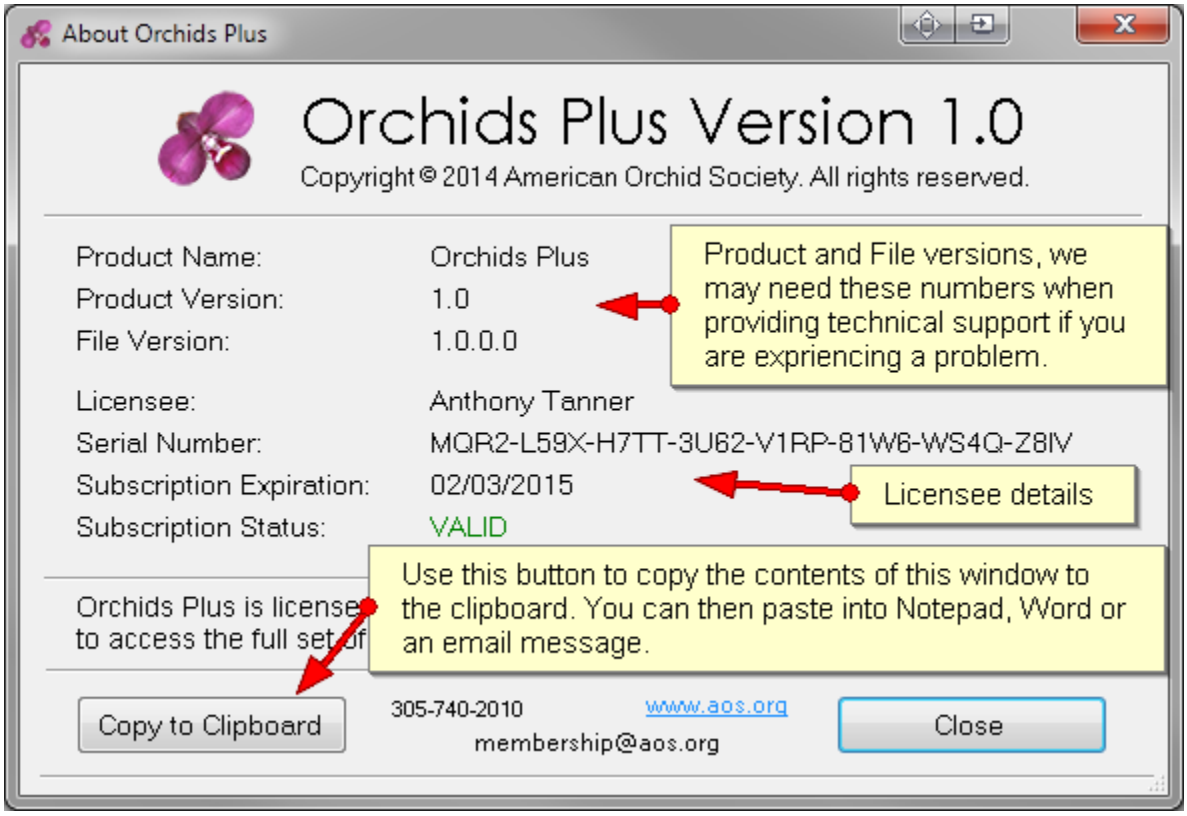
We have included a sample PDF issue of ORCHIDS Magazine for Orchids Plus users that are not members or haven't explored the magazine. It truly is a valuable aspect of membership with the American Orchid Society, full of incredible photography and amazing articles.

Since the Orchids Plus software can be licensed to non-members, we wanted to make sure to provide some exposure to the magazine. See the cover of the PDF below.



About Orchids Plus Window

The About Orchids Plus window provides some information that may be useful if you are experiencing a problem with the application and need support.


About Orchids Plus
Orchids Plus Version 1.0
Copyright © 2014 American Orchid Society. All rights reserved.
Product Name: Orchids Plus
Product Version: 1.0
File Version: 1.0.0.0
Product and File versions, we may need these numbers when providing technical support if you are expriencing a problem.
Licensee: Anthony Tanner
Serial Number: MQR2-L59X-H7TT-3U62-V1RP-81W6-WS4Q-Z8IV
Subscription Expiration: 02/03/2015
Subscription Status: VALID
Licensee details
Use this button to copy the contents of this window to the clipboard. You can then paste into Notepad, Word or an email message.
Orchids Plus is license
to access the full set of
Copy to Clipboard
305-740-2010
www.aos.org
membership@aos.org
Close

Note that membership@aos.org will be changed to support@aos.org which will result in much faster support, particularly since Orchid Plus is not tied to membership.

Orchids Plus Support

ORCHIDS PLUS INFO PAGE (INCLUDING VIDEOS)

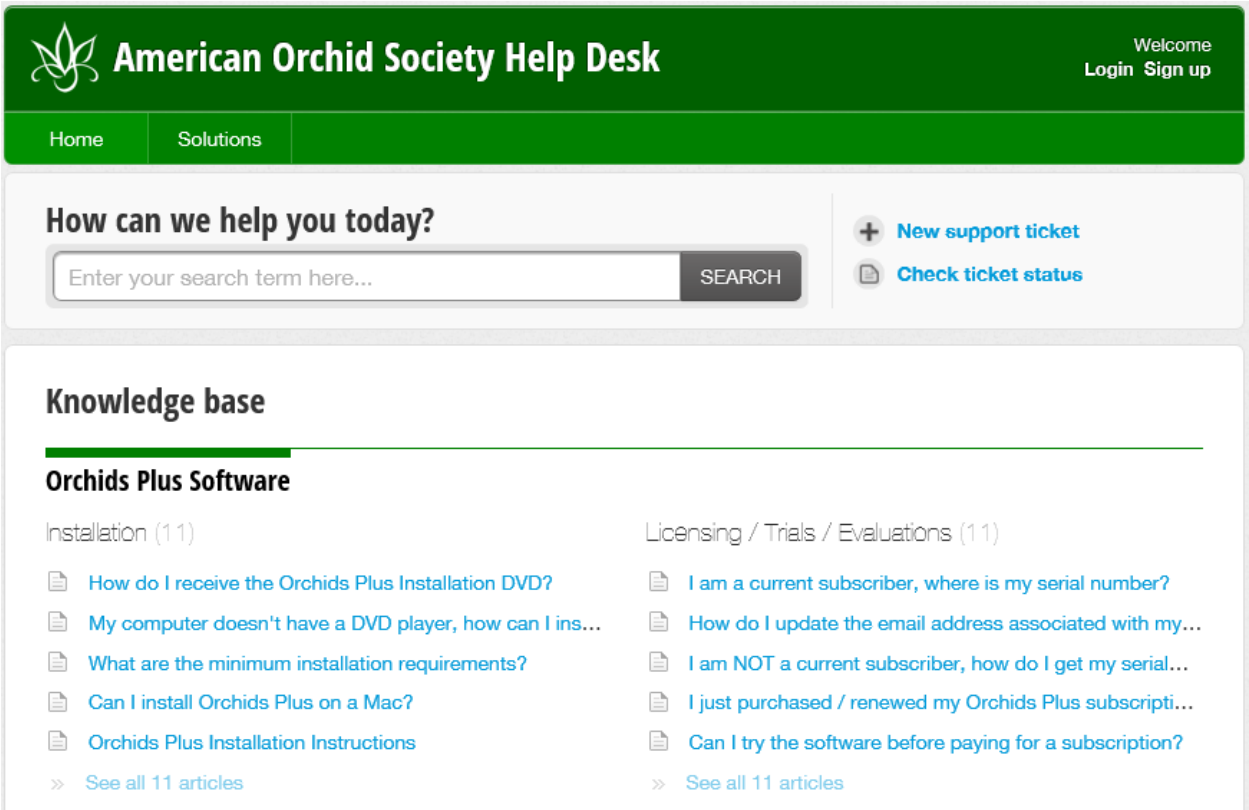
Be sure to visit the Orchids Plus information page for more information and how-to videos at:

http://www.aos.org/opinfo/

NEW AMERICAN ORCHID SOCIETY HELP DESK

In addition, be sure to visit the new American Orchid Society Help desk. We're kicking it off with Orchids Plus questions and answers, but plenty more content will be added soon and you can create a support ticket for any issue (related to Orchids Plus or anything else related to the American Orchid Society.)

http://aoshelp.freshdesk.com


American Orchid Society Help Desk
Welcome
Login Sign up
Home
Solutions
How can we help you today?
Enter your search term here...
SEARCH
New support ticket
Check ticket status
Knowledge base
Orchids Plus Software
Installation (11)
How do I receive the Orchids Plus Installation DVD?
My computer doesn't have a DVD player, how can I ins...
What are the minimum installation requirements?
Can I install Orchids Plus on a Mac?
Orchids Plus Installation Instructions
See all 11 articles
Licensing / Trials / Evaluations (11)
I am a current subscriber, where is my serial number?
How do I update the email address associated with my...
I am NOT a current subscriber, how do I get my serial...
I just purchased / renewed my Orchids Plus subscripti...
Can I try the software before paying for a subscription?
See all 11 articles

You can search the knowledge base, click on answers or create a new support ticket describing your question or any issue you may be experiencing with Orchids Plus or any other issue relating to the American Orchid Society.

You can also send an email to support@aos.org, and a support ticket will automatically be created for you.